



YEARBOOK 2020

IN SERVICE OF JUSTICE



Published by:

Hungarian Prison Service Headquarters
8 Steindl Imre street, Budapest 1054
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Draft finished on:

24 February 2021

Translation completed on:

September 2021.

ISSN:

1587-2319

Printed at:

Duna-Mix Ltd.

Executive in charge:

Colonel Lóránt Szakolczai, Managing Director

Typography:

László Cserépy (Duna-Mix Ltd.)

Photos:

Hungarian Prison Service archives



YEARBOOK

HUNGARIAN PRISON SERVICE

2020



Preface

Dear Reader,

Following many years of tradition, the yearbook of the Hungarian Prison Service continues to provide information about the past year. The Yearbook of 2020 provides an opportunity to provide a report on our operation towards professional decision makers, fellow law enforcement agencies, scientific, social and professional organizations. We present all the results and successes that we managed to achieve during carrying out our tasks defined by law or completed on a voluntary basis. We have made definite contribution to the public safety of Hungary and to the efforts aimed at providing adequate protection against the epidemic.

During the course of the pandemic, the lawful, professional, and committed work of the Prison Service was evaluated as excellent by the Hungarian Government, the professional decision makers, and also society, verifying the dedicated work of the staff.

The most important lesson of the pandemic for our organization is that as long as there was no officially certified vaccine, the best and most important defense mechanism was the responsible behavior and the compliance to the preventive measures.

For the Prison Service, the year 2020 represents a professional turning point as well as a change of an era. The expectation of the Hungarian



Lieutenant General **dr. Tamás Tóth**
Director General

Government was completely fulfilled, due to the construction of 10 new units, therefore putting an end to the problem of overcrowding, while ceasing the legal basis of the compensation complaints.

By performing its tasks, the Prison Service contributed to program implementations in connection with accepting useful work as a general value, and promoting social reintegration of the inmates, thus satisfying social and professional expectations.

Our limited companies achieved outstanding results in the year of 2020 while ensuring the employment rate of 100%, furthermore our

business activities met the efficiency and utility requirements, therefore increasing the state property. The public tasks defined by the law were determined by the pursuit of self-sufficiency, central supply activities, and by the expectations arising from public partnerships. Our business companies successfully supported the government program created for the growth of developing micro-regions.

The financial and economic tasks were carried out in a cost-effective manner, our developments and investments have made a significant contribution to security of incarceration as well as to the working conditions of the staff.

In 2020 the focus was put on the stabilization of the number of the staff and the expansion of professional qualifications of the personnel. Our high trained staff has been strengthened by newly joined coworkers.

Dear Reader,

Thank you for your honoring attention and interest for the Prison Service, also I want to thank the complete staff of the Prison Service for their dedicated and responsible work. In our yearbook we report about our successes and results what we achieved in 2020, and about the personnel and infrastructure developments that were necessary for the implementation of upcoming tasks. A goal for every organization is the insurance of secure income, professional success, and attractive career. Our publication intends to show the events of 2020, the professional strengthening of our organization, and our commitment for the tasks ahead. The Hungarian Government and the society can still count on the dedicated work of our organization true to our motto: *'In Service of Justice'*

Lieutenant General **dr. Tamás Tóth**
Director General



2020

One of the defining elements of the year 2020 was the protection against the epidemic. The epidemiological and public health tasks performed in emergency situations can be deduced from the Fundamental Law and from the Prison Code. Epidemiological measures taken by the organization – in order to secure the health and lives of the staff and prisoners – following the outbreak of the epidemic required a legal, professional and committed performance of duties. The measures also established a successful defense, as a result our organization stopped the spread of the epidemic and the formation of focal points, thus ensuring the order and the security of the detention. Amongst the European



prison institutions, the Hungarian Prison Service's protection against the epidemic was one of the most successful one. The war against the corona virus was won by the strategies and the battles by the operative bodies.

In 2020, the overcrowding of prisons ceased. The prison service paid special attention for the implementation of capacity expansion programs, as a result the population ratio of the institutes constantly decreased. The reduction of crowdedness was achieved with the construction of new quarters and with the renovation of old ones based on European expectations. The construction of Kiskunhalas National Prison was one of the most significant step in the capacity expansion program in 2019.

On July 13, 2020 a historically significant event took place in Veszprém, when new units have been opened in 10 prison institutes. The created units comply with the requirements ensuring appropriate conditions for inmates and staff as well. The completed investments reduced the fullness of institutes under 100%, new jobs have been created, and secure livelihood and professional development have been ensured for the job seekers, in addition the legal basis of the compensation complaints has been ceased.

The prison institutes fully required the compliance of the order of the prison service from the inmates, the actions of the prison institutes have been executed legally and professionally. The successful execution of the social reintegration programs established the disposition of inmates on the labor market, thus reducing the risk of relapse. In 2020 the Prison Service has

met the expectations, what ensured the 100% employment rate of the inmates.

“With the construction of new units the fullness of the prison institutes ceased



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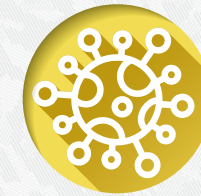
Our high trained and dedicated staff strengthened by newly joined coworkers

The organization received additional support, so the renovation of the prison institute's security and IT systems could have been achieved in addition the kitchens have been modernized and the vehicles have been replaced with new ones.



In 2020 our defining task was the stabilization of the personnel situation, the retention of staff, in addition we paid special attention to the optimization of the working conditions, and to the reduction of workload.

To achieve strategic and the economic goals the prison service used its resources in a planned and economical way thanks to which, in full compliance with legal requirements, it closed the 2020 budget year without debt. ●



Protection against the coronavirus

The Prison Service established the Operational Body as well as contributed to the protection against the epidemic with the construction of the Epidemic Hospital of Kiskunhalas. The organization expanded and optimized its production capacity with the consideration of interest of the health care. The organization was able to develop and manage its own coronavirus sample taking system completely independently regardless of the civil health institutions, thus taking the burden off of the family doctors and the National Ambulance Service. For an efficient task performance a Central Office was established, thanks to which from the data received analyses and evaluations were made (0-24).

TASKS OF THE OPERATIONAL BODY

The Operational Body of the Prison Service provided the resources for the organization and the optimal operation of the infrastructure with the usage of coordination and management tasks, and support functions. During the implementation of protection against the epidemic the measure plans, protocols, and the conduct norms were consistent with the professional expectations of



the government agencies. The general preventive measures supported the complete survival of the control ability during the epidemic. The task performance with our law enforcement and justice partner institutes and professional partners was ensured in a constructive manner.

PREVENTION MEASURES, PROCEDURES

In order to minimize the chance of the spread of the epidemic and to prevent serious consequences in prison institutes disinfection has been determined in the total area of the institutes including the transfer vehicles.

With regard to the epidemic in the prison institutes – except for two – places available to hold hearings with personal appearance were developed, thus contributing to the security and order of the detention, as well as reducing the risk of the epidemic and the emergence of focal points. The meeting rooms have met the technical expectations. Skype points were installed in the prison institutes in order to promote contact.

The usage of Skype and detainee mobile phone was expanded. Inmates who do not have a mobile phone, can have 3*5 minutes phone time per month at the expense of the prison institute. In addition, on request it is also possible to receive packages ordered on the webshop interface from the contacts two times a month.





OWN SAMPLING CAPACITIES, TAKING THE BURDEN OFF OF THE CIVIL PROVISION SYSTEM

The Prison Service developed its own sampling system thus taking off the burden of the family doctors and the National Ambulance Service.

Since the beginning of the epidemic 28 473 PCR sample has been taken by the health specialization, out of this 14 053 were staff members, and 14 420 were inmates. A unique system has been developed for the execution of the sampling with the participation of 4 prison institutes and the Hungarian Prison Service Headquarters (from here BvOP). The advantage of the system is that in the case of staff members who are having a car the sampling takes place at designated locations at a specified appointment separated from the stock office. The delivery of the taken samples into the lab is done in a fast and arranged way. Based on the positive experience, in 2021 the sampling points will start to operate in new prison institutions.

In the protection of the epidemic the number one priority was that the Prison Service must

“The key element of a successful protection against the epidemic was the efficient task performance coordinated by the Operational Body.

be able to take care of the infected people independently regardless of the civil health institutions. Consequently in the Central Hospital of the Prison Service a COVID department with 98 beds has been created for the execution of infectious tasks. The COVID department also has 4 breathing machines and therapy beds. Inmates with mild to moderate symptoms are being treated in the department. In addition a post-COVID unit also has been developed, where the recovering inmates being treated for the duration of the last examinations. The inmates can only return to the prison institute after 3 negative test.



THE CONTINUOUS INFORMATION OF THE INMATES AND THEIR RELATIVES

The Prison Service has made more informational videos, which provided useful information for the inmates and their relatives about the handling of the epidemic, and about the prevention measures. The informational short films were screened several times a day on a closed-circuit television system in all prison institutions in the country, and they were posted on the organization's website and also have been uploaded to its YouTube channel.

For inmates and their families to communicate preventive measures in an up-to-date manner in all prison institutes the “Epidemiological Call Center” was set up, which services were also supported by modern telecommunications equipment. The special issue of the Prison newspaper dealt with the coronavirus epidemic, showing the successful protection through the proper implementation of measures, in addition provided up-to-date information for the prison staff. Continuous information has greatly contributed to maintaining the order and security of detention.



EPIDEMIC OPTIMIZATION OF PRODUCTION CAPACITIES

Prison service companies also contributed to the protection against the epidemic by producing protective equipment, sanitary masks, sluice clothes, lab coats, and shoe covers, therefore constantly adapting to the needs of the health care system. In addition to the availability of production capacity, providing hygienic laundry activities to hospitals were among the priority tasks of the Prison Service. ●



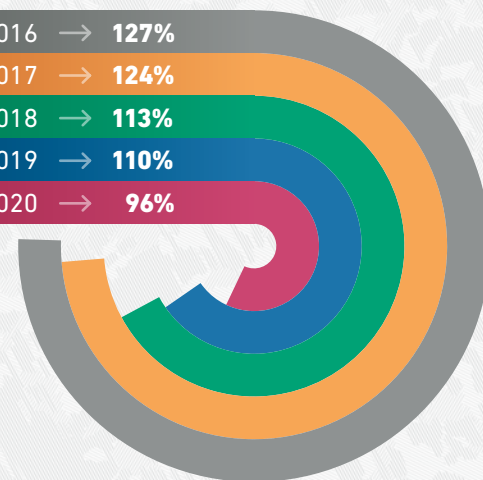


The overcrowding of prison institutes ceased

The ceremonial handover of the new units took place on 13 July in Veszprém, where Dr. Judit Varga, Minister of Justice, emphasized that the Government's goal was to cease the overcrowding by 30 September, thereby also the legal basis of compensation complaints. She also said that the modernization of the victim protection system had begun. In addition to the Minister of Justice Dr. Ákos Kozma, Commissioner for Fundamental Rights, Dr. Károly Konrád, Deputy Minister of the Ministry of Interior, Parliamentary State

Occupancy rate (on the closing day of the year)
2016–2020

2016 → **127%**
2017 → **124%**
2018 → **113%**
2019 → **110%**
2020 → **96%**



Secretary, national leaders of co-law enforcement agencies and Dr. András Szűcs the head of department prosecutor of the Office of the Prosecutor General also attended the ceremony.

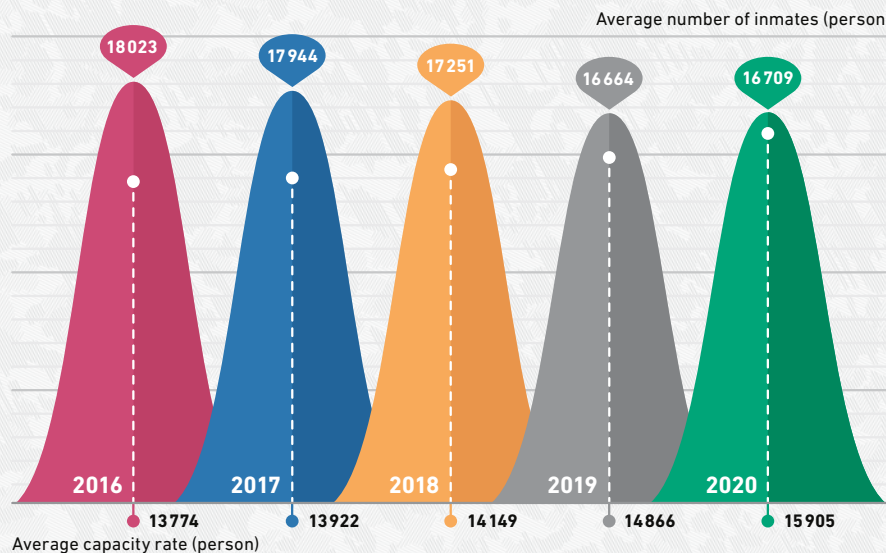
The new buildings ensure the placement for both inmates and staff members in accordance with EU standards and regulations. The occupancy rate of prisons has fallen below 100%, and the technical, security and IT equipment of the completed investments has met the highest standards thereby ensuring the safety of detention. The created units of the building have created



new jobs, and the Prison Service provides a secure livelihood and advancement for the newly joined staff.

The Prison Service in the recent years has also paid special attention to the implementation of capacity-expansion programs, as a result occupancy rate indicators of the institutions have been decreased steadily.

The change of average capacity rate in connection with the average number of inmates 2016-2020



Staff

HEADCOUNT CHANGE

In 2020, the Prison Service priority was to stabilize the staffing situation, increase staff maintenance capability, improve the efficiency of recruitment activities and ensure the efficient training of the staff.

Of the 2,468 staff entrants, 980 (39.70%) has been recruited for uniformed staff, but there is a significant change in the law enforcement administration too, where another 560 people have been recruited for professional service on an annual basis. In 2020 the number of entrants staff has more than doubled compared to last year and the proportion of those who left has decreased significantly, this shows the success of our recruitment efforts and the strengthening of staff maintenance capability.

STAFF MAINTENANCE

At the effective stock maintenance measures a 10% salary supplement of the uniformed staff should be mentioned. A 5% salary increase of the law enforcement employees and the workers also has been made as well as a bonus increase of the deputy officers who got promoted.



The measures aim at the staff maintenance remained paramount, which also continued in the year of 2020. Such were the developments aimed at the improvement of the working conditions, the measures aimed at the efficient cooperation and redeployment between the prison institutes, and the fast and successful transition to online education due to the coronavirus epidemic.



Also in 2020 opportunity arose during the performance evaluation for financial recognition of service performance, which together with the other measures, was also welcomed by the uniformed staff.

RECRUITMENT

The Prison Service has launched a recruitment supporting, communicational campaign with the www.gyereahuvosre.hu website. The appearances of our own website and the paid ads have been exceptionally effective in helping of those who are interested in the prison service profession. For the unique success of the campaign in addition to the reorganization of the labor market caused by the coronavirus epidemic, a new

approach to the recruitment issue has also made a significant contribution.

TRAINING AND EDUCATION SYSTEM

Basic vocational training has decreased from 14 weeks to 8 weeks (6 weeks of digital education and 2 weeks of practice in prison institutes). During the vocational training for the transfer of practical knowledge and keeping the level of knowledge, as well as for the fulfillment of expectations of the prison service profession it become essential to master the use of coercive measures, and tactical elements. To this end, the execution of institutional practices to take place as uniform as possible, instructors have been appointed from each prison service institute.

A total of 1,282 students took part in digital education. Within this, 31 classes started in primary education with 1,034 students, while in armed security guard training in connection with 14 classes 248 people completed their studies exclusively in digital form. This extremely high number continues to increase with the number of students in classes that started before March 30, 2020 and have switched to digital education in the meantime, amounting to about 67 people.

The transition to digital education is the consequence of the coronavirus epidemic, but in parallel at the Prison Service the combined effect of several factors also occurred. The external labor market also contributed to the safe, legal and professional operation of the new capacities. With the transition to digital education, the prison service has immediately and effectively solved the training of the recruited staff.



In 2020 50 classes as a part of basic vocational training were launched with 1458 people, of which four classes with 98 people has started their education at a outsourced training location (Miskolc, Szombathely, and Berettyóújfalú).

Out of the 8 vocational trainings for probation supervisors started in 2019, students of 4 classes (a total of 81 people) completed their secondary prison service education in 2020. In the secondary modular system, six classes were launched, with 102 people.

In 2020 in law enforcement organizer specialization vocational training started one class with 34 people, 35 students from two classes that started in 2019 completed their studies in this training.

The training of armed security guards was organized in 17 classes with a total of 363 people, of whom 344 passed the exam.

In 2020, 39 persons took the final exam at the University of Public Service, Faculty of Law

Enforcement, Law Enforcement Administration bachelor training, full-time (Prison Studies). Currently, there are 17 persons continuing their university education at the full-time training of the university, and further 38 persons study part-time.





AWARDS

As a result of high-standard professional conduct, 10 staff members received state-level commendations. The Knight's Cross of the Hungarian Order of Merit was awarded to two, the Golden Order of Merit was awarded to three, while its silver and bronze equivalents were awarded to a total of five (2 and 3, respectively) staff members.

89 colleagues were awarded by the Minister of Interior, of which two received the Order of Saint Adrian, one received the Bronze Medal for Public Service, and 4 received the Golden Correctional Service Medal. 6 persons were given the honorific title of "counselor", 28 received written commendations, 46 received memorabilia, with another two being appointed to the rank of Colonel.

307 persons received commendations from the Director General and 170 received a pecuniary reward. ●



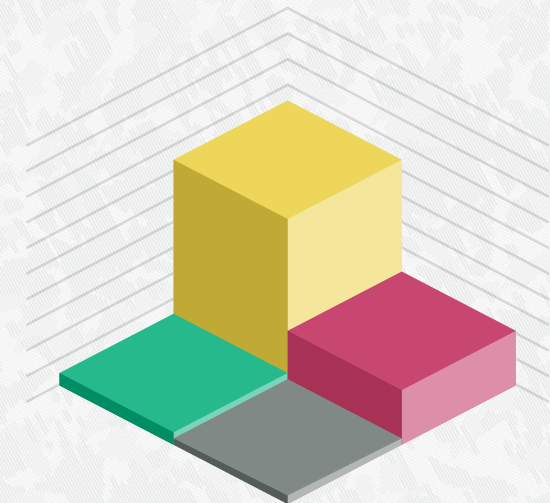
The prison service organization was given the authority to perform the tasks related to the examination. On December 1, 2020, an accredited examination center has been established under the auspices of the Human Resources Service of the HPS, which fulfills the requirements for the organization to examine in accordance with the regulations and examination tasks.



Security and incarceration

NUMBERS AND PLACEMENT

The number of prisoners on 31 December 2020 was 16 752, which is a 2,3% (418) increase when compared with the statistics of the preceding year.



Convicted	12 547	74,9%
Remand	3 421	20,4%
Non-criminal detention	586	3,5%
Psychiatric treatment	198	1,2%
Total	16 752	100%

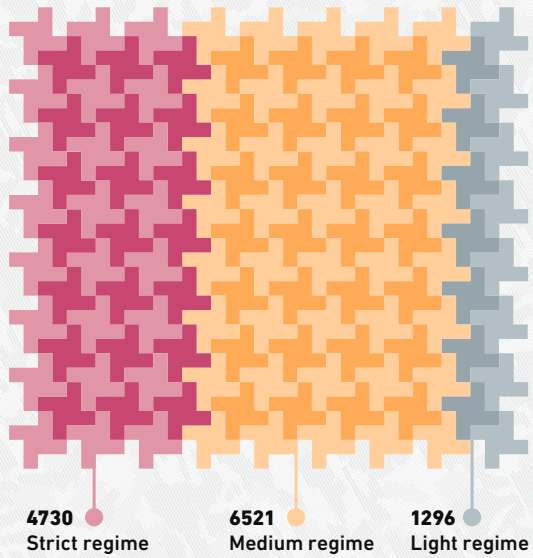
The distribution of prisoners (31 December, 2020)



As a result of the capacity expansion project, the capacity ratio of the prisons was 96% at the end of the year and has remained under 100% since the completion of the new spaces.

The 17% capacity increase in 2020 and the 2,3% increase in the total number of prisoners resulted in overcrowding being reduced by 14%, when compared to the data of the preceding year.

One of the priority tasks and achievements of the year in question is the continuation of the capacity expansion project aimed at providing more spaces for the prisoners. Taking into account



Convicted prisoners (30 December 2020)

The number of juvenile prisons has continued to decline compared to the total population. On 31 December 2020, only 138 juveniles were housed as remand or convicted prisoners.



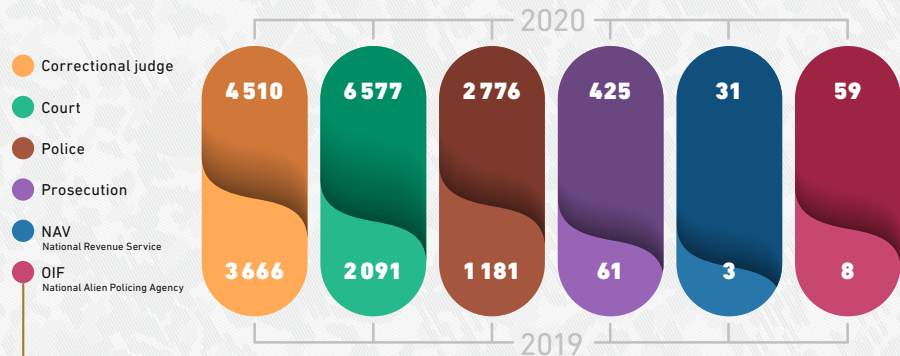
the characteristics and peculiarities of each region, new state-of-the-art prefab prison wards were built and put to use. These new buildings are in conformity with international expectations and industry standards and provide 110-550 new places, with a total number of 2 750. With these newly constructed accommodation options being put to use, the overall overcrowding ratio of the prisons was reduced and effectively eliminated.

The number of remand prisoners has increased compared to the statistics of 2019, with a rise from end-of-year's 2 708 to 3 421 by the end of 2020. About 20% of the total number of inmates are remand prisoners.

The number of convicted felons on 31 December 2020 was 12 547, which is a 3% decrease when compared to last year's numbers. The majority of the prisoners are still medium regime inmates, with 52% of the total number being classified as such. The number of those under strict regime on the date above was 4 730, which means that 38% of the prisoners are subjected to the most severe regime rules. Those under light regime conditions compose the rest of the prisoners, with 1 296 (about 10%) in this category.

The number of those detained on various grounds has continued to remain high, with 586 detainees by the end of last year, which is higher than the data of the preceding year by 136.

The number of persons subjected to court-ordered psychiatric treatment has increased by 10 to 198 by the end of last year. The monitoring of these patients is continuously ensured in the Forensic Psychiatric and Mental Institution, with only slight changes in the number of those under its care.



Long-distance hearings based by conducting authority in 2019-2020

The number of female prisoners on 31 December 2020 was 1 290, signifying an increase of 35 when compared to 2019. The balanced and coordinated efforts of prisons housing women could only be upheld through continuous centralized monitoring and control, taking into account the capacity fluctuations as well.

The number of foreign citizens has increased by 193 when compared to the data of 2019, resulting in 998 foreign prisoners by 31 December 2020.

SECURITY

The number of inmate to inmate violent and / or prohibited actions has been on the decline throughout the year.



HUNGARIAN PRISON SERVICE

Due to the continuous monitoring, evaluation and intervention, the prevalence of coercion was reduced by 17%, grievous bodily harm was reduced by 17%, extortion by 30% and suicide by 17%. The number of escapes has also reduced by 50%. While there was a slight increase in the number of attempted suicides, the fact that they could not be completed underlines the professionalism and readiness of the staff members involved in preventing such attempts from being carried through.

CONTRABAND-PREVENTION

The measures aimed at strengthening order within the prison coupled with the innovative security solutions contributed to the discovery and elimination of channels through which contraband are smuggled inside. One of the highly prioritized tasks was the efficient detection of narcotic substances and small cell phone devices. The dedicated controlling activities encompassed the personal items that can be found within the prisoners' possession and the order within the cells. The Hungarian Prison Service provided further support to the area through the procurement of handheld and static metal detectors and baggage monitoring equipment.

TASKS RELATED TO TRANSPORT

There was a total of 52 946 transports in 2019, which has reduced considerably by 2020, to 27 313 prisoners being relocated. This radical reduction of the number of transports is attributed to the systemic increase of distance hearings conducted through telecommunication equipment, which proved its worth particularly during the pandemic.



DISTANCE HEARINGS

Regarding the coronavirus pandemic in 2020, the conduction of hearings through the use of telecommunication equipment became one of the most highly prioritized efforts.

Distance hearings allow for the presence, participation and communication of the involved parties from remote areas in a way that also increases the order and security of the institutions significantly. The reduction of escorts also had a beneficial effect on the associated costs and the workload imposed upon the staff members of the organization.

CELL PHONES, SKYPE

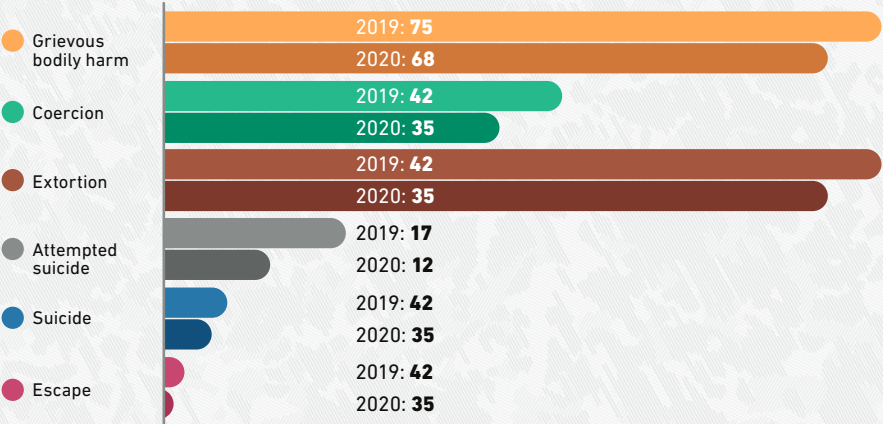
The coronavirus pandemic had a significant influence on the relations and contact options of the prisoners, which required quick and efficient decision-making from the organization. With the curfew's coming into effect on 27 March 2020, the admission of visitors was suspended. Following the declaration of the state of emergency, a government decree made further enforcement and limitation measures available within the jurisdiction of the Director General. In order to alleviate and mitigate the severe nature of these measures, the decree in



question also addressed several alternatives for the time being.

In order to protect and maintain the relationships of the prisoners and to keep their mood in check while minimizing the risks of critical events, each prison was equipped with the technology required to conduct Skype calls. Currently, a total of 274 endpoints are at the disposal of the prisoners to conduct the calls.

Taking into account the feedback of the prisoners, the Skype calls and the related benefits proved to be a popular alternative among the inmates, who welcomed the opportunity. These measures serve as a great counterbalance to the



Risk events involving prisoners (no. of cases)



strains resulting from the suspension of personal visits. Due to the positive outcome, the Hungarian Prison Service Headquarters suggested an amendment to the Prison Code to legislate the use of this form of communication, which was accepted and has been in effect since 1 January 2021.

K-9

The k-9 personnel and the service dogs received particular emphasis in 2020. The total number of staff members involved in the trainings related to the k-9 service increased by one, with further focus being put on the cooperation between the k-9 branches of the service. To facilitate the inclusion of newly acquired dogs, two patrol duty trainings and one narcotic substance training was organized.

The annual training and evaluation dedicated to patrol, substance detection and tracking dogs was also successfully completed. To maintain the roster of qualified service dogs, 35 new animals were purchased via 3 markets organized by the service.

TRAINING AND EDUCATION

In order to reduce the recidivism risks of prisoners, their education and vocational training remained a task of high importance. For the successful post-release labor-market reintegration, the number of inmates involved in the activities listed above further increased as the result of the efforts made with these goals in mind.

Due to the pandemic caused by the coronavirus, protecting the health of the prisoners and the experts managing them (staff members, contracted pedagogues) was of particular importance, thus giving way to the introduction of digital education coupled with a new work schedule.

Educations taking place strictly digitally are mostly hosted within the framework of elementary, or secondary and higher-education curricula, while in the case of vocational trainings, theoretical



preparation is digital with the required practice being acquired through personal involvement, in a hybrid manner.

The Hungarian Prison Service puts particular emphasis on its task of encouraging the prisoners to recognize and accept the indispensable nature of work and to provide them with the skills and workplace-related experience that are required for it. With the qualifications obtained within prisons, inmates can be employed within the framework of the organization which strengthens the self-sustaining capabilities of the service and provides valuable experience for those involved. Many prisoners who study or participate in vocational training also work at the same time.

” The digital education framework ensured the continuity of studies and vocational trainings.

THE EFOP PROJECT

The EFOP Project, dedicated to the reintegration of the prisoners with a budget of 4,2 billion HUF acquired through the EU has so far helped a total of 5 558 prisoners and 1 048 relatives. 1 805 prisoners completed the competence development course, which earned them a certificate issued by the Ministry of Interior. Meanwhile, a total of 1 471 inmates acquired a vocational degree certificate.

The education of prisoners 2015-2020

YEAR	Elementary	Secondary	Vocational	College-level or higher	TOTAL
2015/2016	1 016	967	1 156	56	3 195
2016/2017	909	1 218	770	43	2 940
2017/2018	821	1 252	828	42	2 943
2018/2019	831	1 193	969	29	3 022
2019/2020	856	1 242	1 024	24	3 146
2020/2021	1 079	1 517	1 017	5	3 618



THE PROJECTS OF THE NATIONAL CRIME PREVENTION COUNCIL

For the successful completion of the tasks listed in the National Crime Prevention Strategy, the prisons in Hungary conducted a total of 854 art therapy sessions (drama pedagogy, biblical literature) which involved a total of 2 042 prisoners. The Council continues to offer the option to attend courses on the topic of drawing on the right side of the brain. In 2020, a total of 348 such sessions were conducted with the participation of 661 inmates.

The Budapest halfway house project continued to enjoy professional focus as part of the cooperation between the Hungarian Prison Service Headquarters and the Váltó-sáv Fund.

Another project aimed at providing further studies and education for reintegration officers, senior reintegration officers, psychologists and probation

officers involved 21 staff members in an online course session lasting 2x2 days.

PROBATION AND REINTEGRATION CUSTODY

With the appearance of the coronavirus pandemic, in order to protect the health of staff members and inmates alike, the probation officers issued their opinions, background checks and other measures associated with the prisoners' affairs (e.g. pre-release) without personal meetings, using information obtained through phone calls, checking available documentation and obtaining insight through electronic means. The practice was adapted into the Prison Code.

In 2020, a total of 1 545 professional opinions were issued by the probation officers (2019: 1 817), and handled the post-release reintegration care of 2 612 convicts (2019: 2 687). A total of 2 276 persons were subjected to probation under their management (2019: 2 492).

The Hungarian Prison Service Headquarters and the Ministry of Justice formed a partnership on 2 September 2020 to increase the efficiency of cooperation between the judicial probation officers and the field of corrections. The Law Academy of Judiciary Services, operating under the supervision of the Ministry of Justice further contributes to this effort through organizing joint-attendance profession-specific courses, further expanding the knowledge of the two sectors' probation officers.

On 1 January 2021, the tasks associated with the inmates' pre-release preparation and care were taken up by the prison service probation officers, which is a great achievement and a step forward.



73,8% of those under reintegration custody were employed (2019: 73%) or otherwise participated in some sort of activity or education and / or vocational training.

PASTORAL CARE AND RELIGION

The principle of religious freedom is continuously honored and observed within every Hungarian prison, and thus every prisoner is free to practice his or her chosen religion. The pastoral care provided within the facilities allow for individualized and group sessions alike to make sure that the prisoners' faith is not subjected to any constraints.

Following preparatory talks with the four historical churches of Hungary, the Pastoral Service was formed on 1 September 2000, which celebrated its 20th anniversary in 2020. Its activities



are defined by the will to help and to encourage cooperation, its guiding principle is that of ecumenism. Beyond those who provide pastoral care as part of the Pastoral Service, other denominations also have representatives inside, along with members of several missions and charities. ●





Healthcare

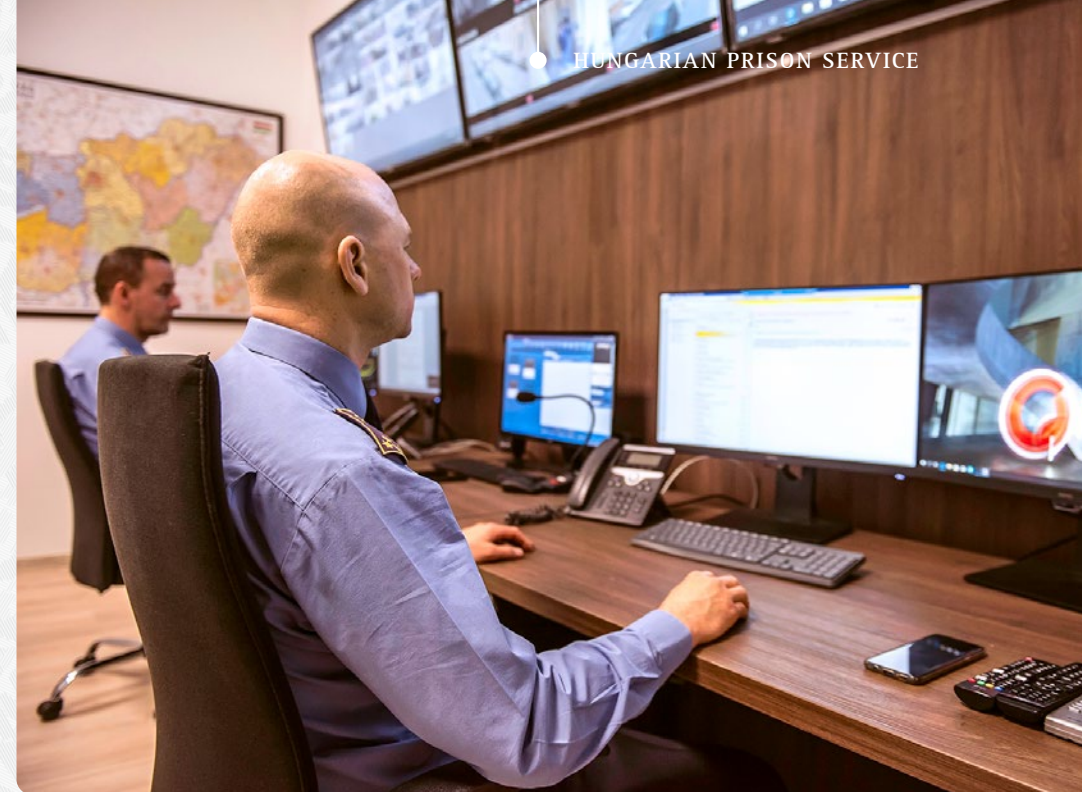
31 October 2002 saw the completion of the new Healthcare Center of the Hungarian Prison Service on Berettyóújfalu which started its operation with two auxiliary units (Tököl and Algyő-Nagyfa). With the completion of the project, a total of 194 beds offer high-standard healthcare for the patients on a surface area of 2 100 m². The recruitment and training of staff members associated with the future operation of the institution was performed gradually, while the personnel of the previous facilities were relocated to the Tököl auxiliary unit and the Tököl National Prison.

The material conditions required for the successful provision of healthcare-related services were available throughout the year; the procurements



options for necessary articles were open and available. As part of the professional guidance efforts, specific protocols in accordance with the guidance of the National Public Health Center were determined for the institutes and institutions.

Staff members could continue to utilize the services offered by the service, both in the case of in- and out-patient treatment options. These services were provided by the Military Hospital of Hungary. Workplace-related healthcare services were ensured through the dedicated departments of the institutions. ●



Professional inspection and control

The professional control of the entities is based on the annual supervision and controlling plan and is conducted by an individual department of the Hungarian Prison Service Headquarters directly subordinated to the Director General. The main purpose of this activity is to provide a regular evaluation of the professional conduct and its effectiveness, to point out flaws and areas that need attention, and to provide suggestions on how to overcome them to further the quality standard of the work. Controlling efforts that fit the goals and tasks of the correctional field serve as the foundations of a high-standard professional

routine. Due to the gradual and transparent activity of the department responsible, the efficient, financially stable and lawful conduct of the service was ensured throughout the year.

In 2020 – performed in addition to mobile controllings – the department also continuously monitored the performance of tasks determined in association with the pandemic in the relevant Action Plans, particularly so in the case of measures that served prevention.



The Bureau

LEGAL MATTERS AND DATA PROTECTION

The legal field continued to prioritize observing the amendments to the relevant regulations and to prepare legislative and regulatory measures to ensure their quick and efficient adaptation.

Within the framework of the deregulation efforts of internal regulations, all of the directives in effect were subjected to re-drafting, which resulted in 75 new directives being issued in 2020.

The legal department also contributed to the creation of the transitory rules to be used throughout the state of emergency along with the legal



and professional support provided to the daily operation of the Operative Group.

The number of information requests submitted to the Hungarian Prison Service increased when compared to the statistics of the previous year. A large part of these requests and inquiries addressed statistics related to the pandemic.

Related to the field of information-security, the safety analysis and risk evaluation of the new recruitment website was completed.

”The suggestions made during the controlling activities strengthened the order and discipline of service and the overall quality standard of the daily routines

The full-scope monitoring activities were conducted in a highly efficient manner, which ensured a continuous and systematic flow of information between the decision-making high executives and the governors of the institutions in question, in order to ensure a proper workflow. The findings of monitoring efforts from the previous year were re-evaluated as a post-check to control the decisions made as a result.

Regarding the fundamental tasks associated with security routines, there was a prevalent increase in the quality standard with which

daily duties are performed along with the overall order and discipline.

The Complaints Office operating within the Hungarian Prison Service Headquarters continued to admit and coordinate cases submitted to it. When compared with the data of the previous year, the number of submissions increased a bit, while the number of accepted complaints decreased. Most of the complaints addressed the topics of daily operation and administration, with several parties requesting detailed information on the COVID-19.

The Complaints Office ensures adherence to the relevant legal provisions and regulations and observes the rules of professionalism, simplicity and cooperation during its interactions with the case applicants. In 2020, the Commissioner for Fundamental Rights filed no re-evaluation requests as to the operation of the Complaints Office. ●



SAINT ADRIAN MILLENIUM YEARS
(2019-2024) – EVENTS IN 2020

Honoring the legacy of the patron saint of the Hungarian Prison Service, Saint Adrian forms part of our organizational culture. Similarly to the practice followed throughout the previous years, the Hungarian Prison Service put special emphasis on the presentation of historic sights and landmarks associated with our patron saint, along with scientific efforts focusing on his life.

MEMORIAL MASS IN THE CHURCH
OF SAINT ADRIAN

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SCIENTIFIC DISCUSSIONS
IN THE HONOR OF SAINT ADRIAN

One of the most important events in the agenda of the patron saint's memorial years was the memorial meeting in Zalavár, on 5 September 2020, under the patronage of Dr. Miklós Maróth and archabbot Cirill T. Hortobágyi.



SCIENCE AND PROFESSION

As a part of the Hungarian Prison Service's scientific management objectives last year, we continued to pay significant attention to scientific and research activities related to specialized areas, in which we partnered with the Hungarian Prison Service Scientific Council and the Scientific Council of the Interior Ministry.

On 27 February 2020, a scientific and professional conference with the title of *Safe Prisons – Prison Safety* was organized in the Budapest Remand Prison. The lectures and presentations were attended by architects, university faculty members (students, doctoral students and professors alike) and staff members from the prison service as well. Among the members of the audience were colleagues from the Ministry of Interior and its subordinate organizations, the Hungarian Prison Council and several representatives from external partner authorities as well.

Following the conference, the presentations were published in an edited format in the quarterly Prison Review.



“We provided an online platform for our partner organizations to meet each other during our conference.

With the joint cooperation of the National Cyber Defense Institution and the Ministry of Interior's Scientific Council, an online competition was organized as part of the European Month of Cyber Security, with the successful participation of the Hungarian Prison Service Headquarters' team.

To celebrate the Day of Hungarian Science, on 11 November 2020 a science conference was organized titled “*Science that Shapes the Future*”, which took place on a digital platform due to the ongoing pandemic. The chief organizer of the event was the Hungarian Prison Service Headquarters, in a partnership with the National Institution of Criminology, the Hungarian Association of Sciences, the Hungarian Association of Correctional Affairs and the Scientific Council of the Hungarian Prison Service. The presenters joined in from two distinct locations, the headquarters of the National Institution of Criminology and the Hungarian Prison Service Headquarters.



Communication and social engagement



The Communications Department of the Hungarian Prison Service Headquarters took a unified and coordinated approach in providing information for those interested relying on the principles of law enforcement communication. In 2020, the organization was publicized more than 5 000 times, and the rate of positive news doubled when compared with the preceding year.

Regarding the continuous information of the press, the pandemic and its consequences remained a key topic, but we also addressed the topics of capacity expansion, modernization and our participation in the nationwide preventive efforts.

Providing a steady flow of information remained crucial, not only in the case of the prisoners but also our staff members as well. The Communications Department drafted a dedicated information platform for our colleagues.

Our very own recruitment website, www.gyereahuvosre.hu, was awarded with the "Website of the Year" title, granted by the Hungarian Marketing Association.

Furthermore, our PR remained in line with the requirements of our era, drafting flyers, materials, multimedia presentations, slideshows and documentaries to satisfy the interest of the public. Our website, www.bv.gov.hu, was visited by almost 360 000 individual users, with the total number of visits reaching 2 million. The number of viewers on the organization's Youtube channel also doubled, with more than 1,3 million views garnered by 2020. ●



Prisoner involvement

FULL-SCOPE INVOLVEMENT OF PRISONERS

The long-term goal of full-scope involvement of prisoners was achieved; the new task is now to maintain it throughout our daily operation.

Beyond performing its duties in a safe and secure manner, carrying on with the successful reintegration-related efforts remains a highlighted task of the Hungarian Prison Service. One of the principal factors of the prisoners' problem-free reinsertion into society is education and skills that facilitate their labor-market reintegration. In the case of prisoners involved in the various activities offered by the organization, the main goal to be fulfilled – besides passing on the knowledge to them – is to ensure that they acquire the skills and abilities that allow them to seek employment with increased chances of success.

Maintaining the full-scope involvement of inmates and their inclusion into employment, education and vocational training thus form a strategic goal the organization strives for and as a result endeavors to encourage more and more potential participants to join one of them.

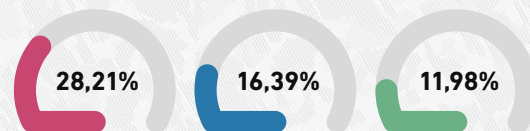
Regarding the qualifications obtained while inside, it is important to mention that the prisoners not only earn a certificate as a result of their



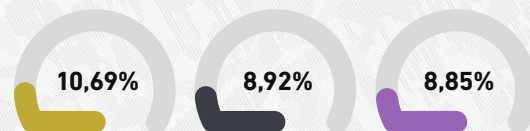
training, but also acquire the professional practical experience by being employed while inside, which they can later – post-release – use as the foundation for their future career path.

CENTRAL SUPPLY

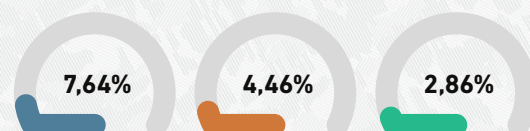
The total number of contracts the organization entered into in 2020 exceeded that of 2019. In the case of procurements under the EU-governed limit, 16 738 million HUF (net) was allocated to the limited companies with the ability to fulfill the given contracts, which is the highest it's ever



● Clothing (workwear, uniforms, uniform accessories)
● Office, school, kitchen and other furniture, mattresses
● Laundry



● Domestic and hygienic paperware, garbage bags
● Construction
● Printing, bookbinding, stationery, office articles



● Healthcare furniture, textiles
● Confection textile
● Steel processing, fencing equipment, construction tools, padlocks and locks

The total value of contracts signed based on type of activity.

been. The contracts made following the designation of said limited companies add up to a total of 13 129 million HUF (net), which also surpasses that of the previous year.

Beyond its undoubted economical advantages, the articles produced via our internal supply mechanism contribute to the fulfillment of one of our most important tasks – namely the maintenance of the full-scope involvement of the prisoners.

LIMITED COMPANIES

The limited companies of the Hungarian Prison Service completed significant developments in 2020, ensuring its products' continuous high-standard adherence to what is being demanded in the domestic and international free market. In our agricultural companies, crops and vegetables formed the largest part of the portfolio. The product base was expanded with new, modern equipment being installed. The crop production served as a stable background for the production of high-quality dairy and meat products, providing the conditions for a sufficient output.

The activity of our companies is renowned throughout Europe, and is focused on the continuous and expanding use of prisoner workforce throughout. Besides serving financial purposes, this model also supports the reintegration of inmates by providing them a meaningful way to spend their time and also the practice that is required for a successful long-term career.

The Hungarian Prison Service – as a result of the operation of its limited companies – has a significant impact on increasing the economic balance between the regions of Hungary due to the several development programs it initiates. Factories,





BV. HOLDING

workshops and facilities established for these purposes continuously evolve to ensure their cost-efficiency and technological development.

The portfolio of industrial limited companies were also expanded and modernized, focusing on products that satisfy the market's needs and on forming cooperations that ensure their continuous and high-quality supply. The products made through these limited companies enjoy a crucial role in the internal supply of the organization but are also used to satisfy the procurement-related needs of our partner authorities.

Despite the COVID-19 pandemic, our limited companies managed to maintain and uphold their stable operation, with their total profit being significantly higher than what was originally planned. They met the expectations and were successful enough with their financial activities to conduct their own individual development initiatives and investments.

By adapting the protective measures created to address the pandemic, the limited companies were able to ensure their continuous operation.



Information and technology

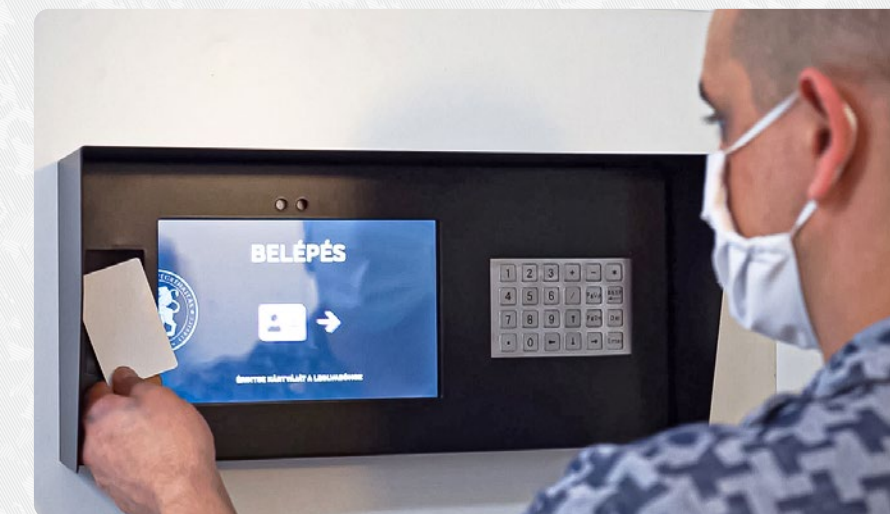


The development of static and dynamic security equipment installed within the prisons began in 2019 was completed last year, and as a result, 11 prisons had its CCTV systems modernized. This project was supplanted by the procurement of new items and articles as well, such as baggage inspection equipment, door-frame and hand-held metal detectors etc.

One of the most significant developments of the year in question was the "FÖNIX2020" system. The goal of its modernization was to reduce the workload on staff members, to enhance the

conditions of daily duties and to support administrative efforts via a complex digital system. The new modules favor digital document circulation instead of the traditional paper-based one, while the new development solutions fit the framework already in use by the organization.

The IT Department continuously participates in the capacity expansion projects by providing the required expertise for the successful implementation of security technologies, planning and realization. They did so in the case of the Healthcare Centre of the Hungarian Prison Service as well.





Technical Investments

INVESTMENTS, RENOVATIONS

The Kiskunhalas Mobile Pandemic Prison

Under the leadership of the Director General of the Hungarian Prison Service, a Task Group was formed with the goal of realizing the tasks associated with the new facility.

The facility consists of 225 prefab modules on an area of 3 100 m² and is capable of accommodating 150 patients in a comfortable and modern environment. 36 wards were established within the hospital, 16-16 serve low and medium risk patients respectively, while 4 are set aside for the treatment of patients in a more severe condition. The complex is equipped with state-of-the-art medical tools and equipment and it boasts its own laboratory, ultrasound, CT and medical ventilators as well.

The Healthcare Centre of the Prison Service

The facility was completed with the deadline of 31 October 2020 in Berettyóújfalu. With a total surface area of 7 000 m² and a plot of 14 000 m², the new institution is capable of accommodating 194 patients. The prisoners who are transferred to be treated within this new institution are housed among conditions that fully adhere to the European standards.

The construction of the hospital was unique in a way that it took only three weeks using steel prefab modules. The severity of the pandemic demanded a quick execution, which meant that both the planning and construction phases had to be completed on a short notice.



of remote hearings was also increased, via the system that had been in use since 2019, with a total number of 68 remote access points from which prisoners could be interviewed and heard by the authorities with jurisdiction.

SECURITY

The modernization of the static and dynamic security equipment within the facilities continued throughout the year, with new IP-based camera systems and new security equipment. A further 18 prisons were subjected to a comprehensive development effort, establishing the conditions that are required for the implementation of a homogenized system. ●

Working from home has become an often-used solution, which required further measures to expand the scope of colleagues who could stay at home to ensure their proper protection. The Department provided modern remote access for multiple colleagues in home office at the same time.

Colleagues could also benefit from the widely expanded and modernized online conferences and briefings using Microsoft Teams. The scope



The construction was completed via the use of prisoner workforce, both in the case of external and internal work processes, and accumulated a total of 140 000 work hours. Several pieces of equipment that are used in the hospital (such as rails, bars, cell cabinets and beds) were made by the prisoners working for the limited companies of the Hungarian Prison Service, most of who had acquired their qualifications and practical experience beforehand within the walls of their respective institutions.

During the three weeks, 924 tons of steel, 5 000 m³ of ferroconcrete, 3 000 m² of tiles was utilized, with a surface area of 18 000 m² painted. A perimeter wall with the length of 440 m was also erected.

The institution has several out-patient care facilities available (such as a surgery, pulmonology, urology, gynecology etc.) that are capable of providing treatment for the prisoners in a safe and secure environment, with the added flexibility of providing complex treatments (that require special tools) through a professional partnership with the adjacent Gróf Tisza István Hospital and the Medical Centre of the Debrecen University.



Due to its construction and equipment, the new health center adheres to all the standards of today's regulations and fulfills its purpose both as a workplace and also as a safe and secure facility where inmates can heal in a lawful and professional environment.

New Prison Wings

Állampuszta, Pálhalma, Sopronkőhida, Szeged, Tököl, Baracska, Veszprém, Kiskunhalas, Miskolc and Tiszalök welcomed new prison wings with capacities ranging from 110 to 550.

The total area that serve for the placement location for prisoners increased by 25 950 m², as a result of more than 800 000 work hours. The total weight of the steel assembly used up during the construction was more than 510 tons, with piping systems ranging 29 000 meters. 941 AC units were installed. The state-of-the-art modular systems utilized house shower areas, workshops and medical facilities along with offices for the staff on duty. Each of the units is capable of housing 3 to 6 prisoners with areas ranging from 12,5 m² to 25,5 m².



Kitchen Renovations

The renovation of the prison kitchens continued in 2020, with 13 institutes and 1 institutions being selected for phase II of the project. The conditions for the initiative remained the same, which resulted in efficient, highly functioning kitchen units capable of providing meals that adhere to the dietary requirements issued by the relevant authorities while also remaining cost-efficient.

By expanding the refrigeration capacity, prisons can safely store ingredients that require freezing or otherwise cold temperatures. The technological unification of kitchens foreshadows a unified diet. The variety of dishes that can be made also increased as the result of the investment.

VEHICLE FLEET

An estimated 30% of the vehicles utilized by the Hungarian Prison Service were swapped to newer, more efficient models, reducing the average age of the vehicles from 11 to 7 years. New transport vans and executive vehicles were also procured.



ENHANCING THE WORKING CONDITIONS

We continued our efforts of enhancing the working conditions offered within our institutions for our staff members and constantly monitored and registered the needs and requirements of our colleagues. Several common areas were renovated and refurbished along with the kitchens used by our officers. We also procured modern, highly ergonomic office and sports equipment along with new items for the gyms used by our staff members.

The focus of our media activities was the pandemic and the measures that the organization took in order to prevent the staff members and the inmates of a possible exposure and its dangers. We were also vocal about our efforts of expanding the total capacity of prisons and the successful completion of the project that was aimed at increasing the space available for housing prisoners. ●





Table of Contacts



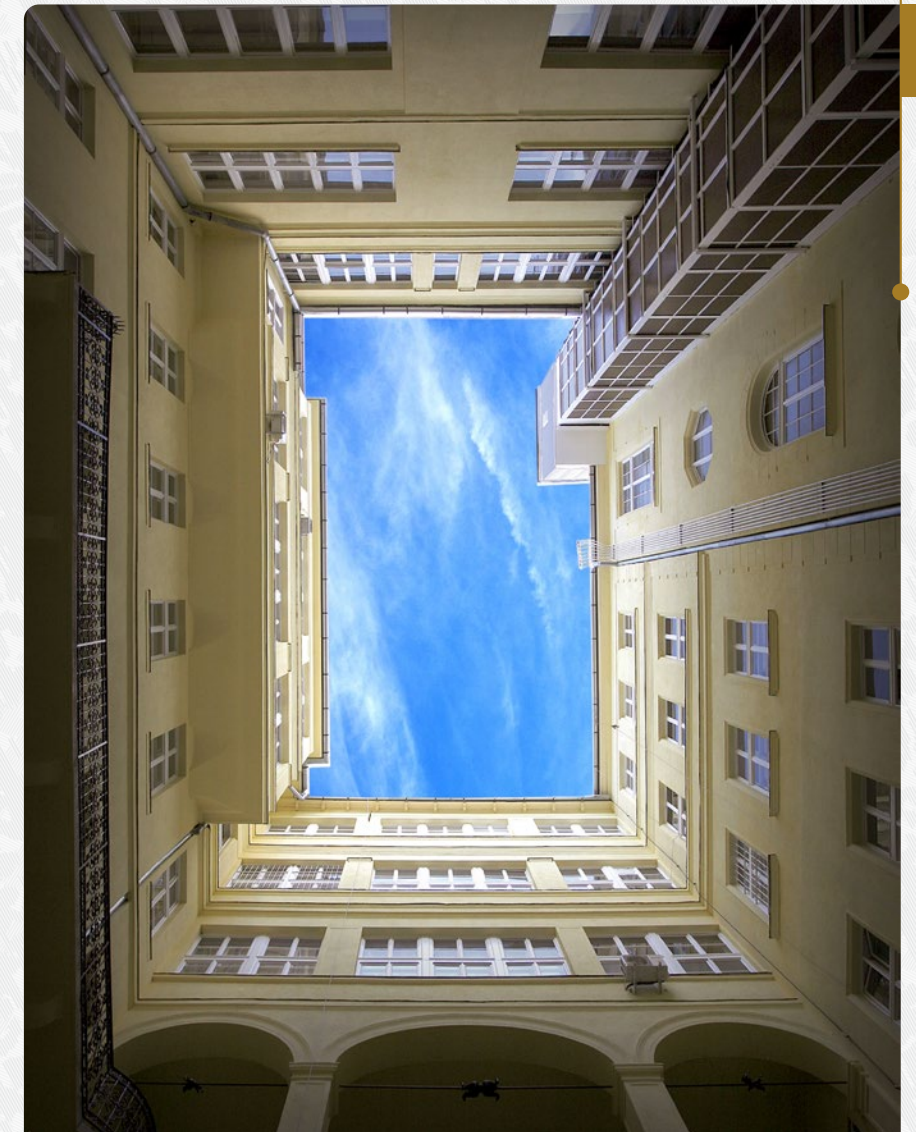
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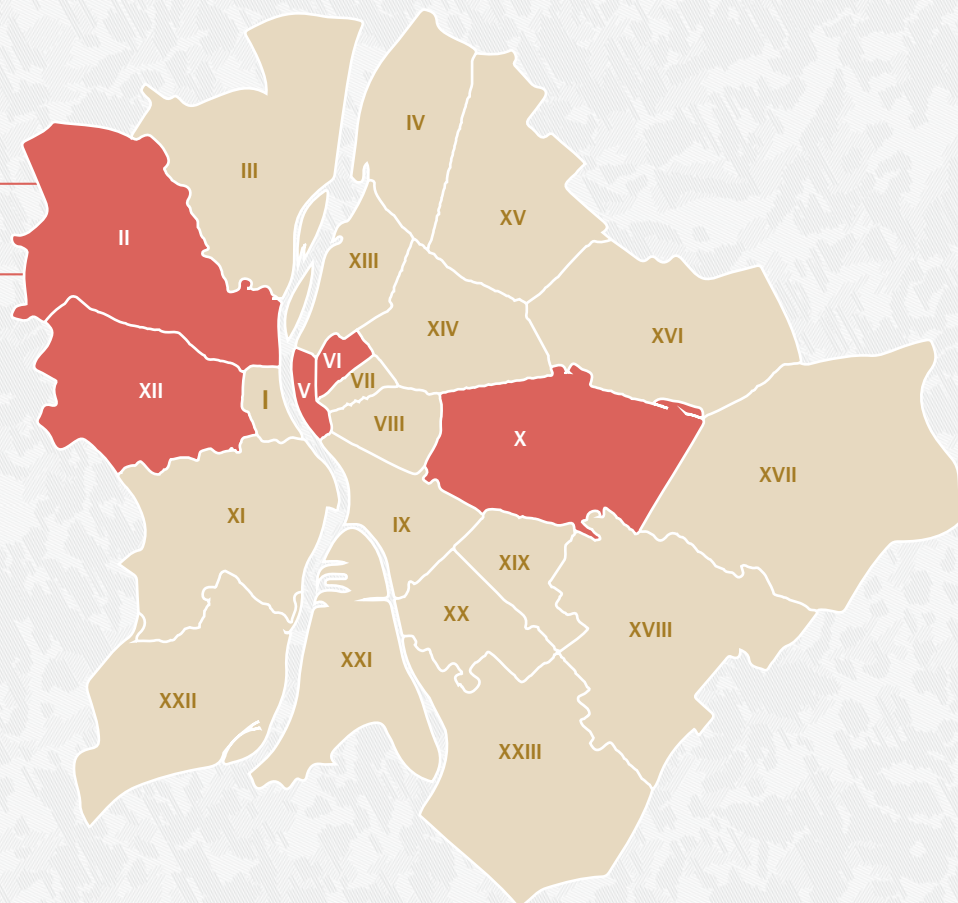
Maj. Gen. János Schmehl
*Deputy Director General,
Security and Incarceration*

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*Deputy Director General,
Finance and IT*



PRISONS, INSTITUTIONS, LIMITED COMPANIES

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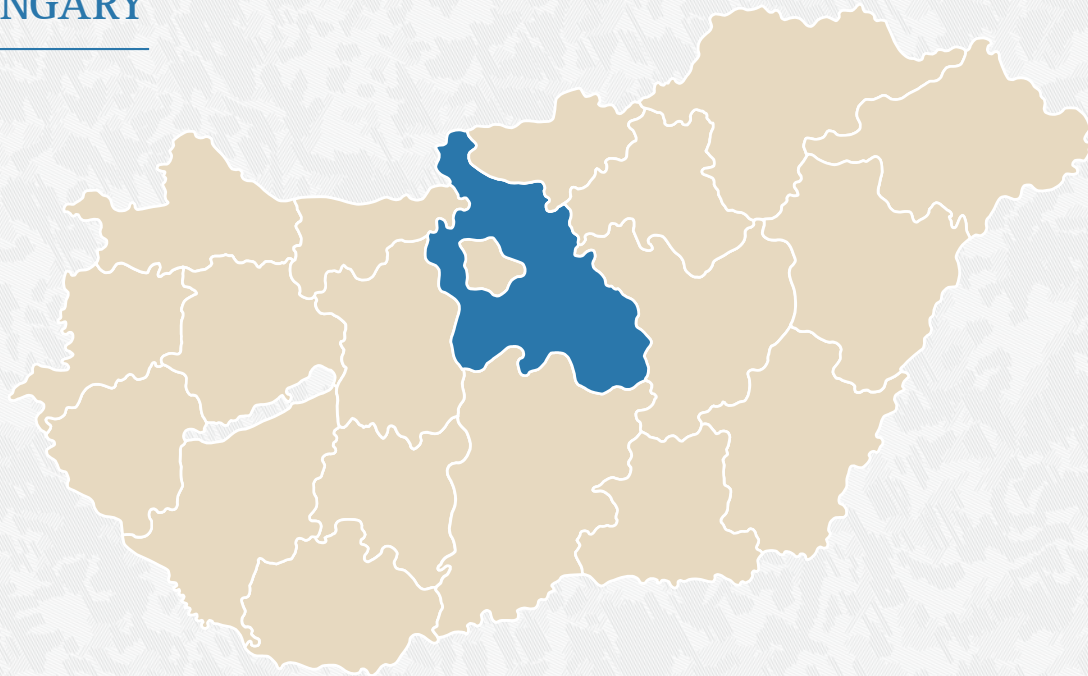
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Head of Department:

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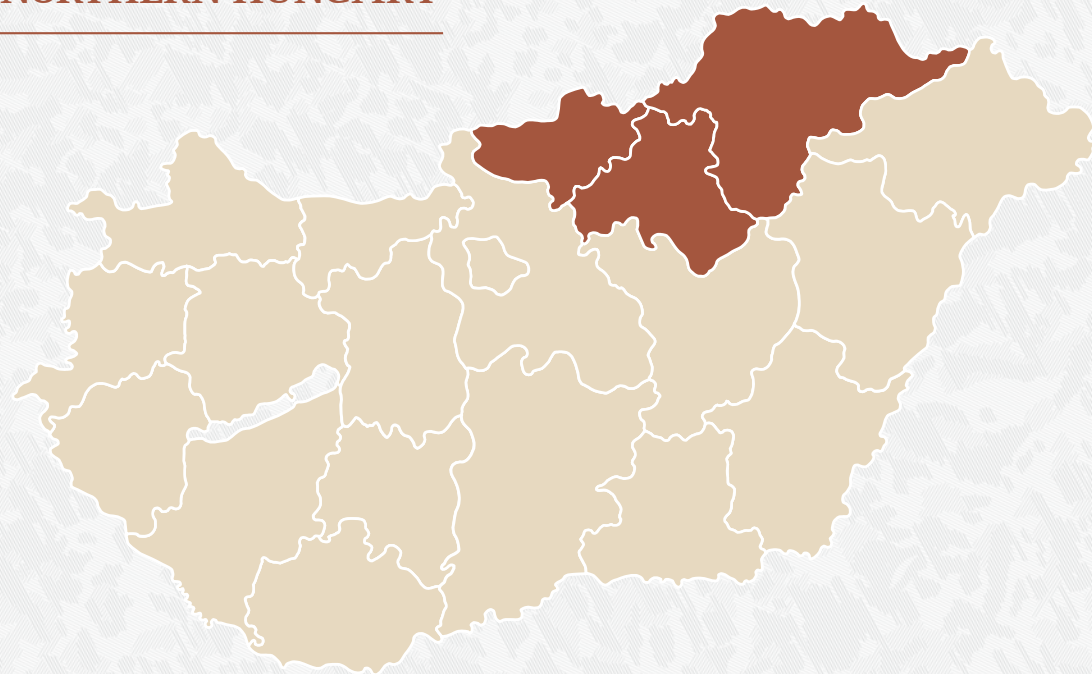
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NORTHERN HUNGARY



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Museum of the Hungarian Prison Service

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 Maintained by the Sátoraljaújhely Strict and Medium Regime Prison

Medical Centre of Prison Service

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 Director:
Lt. Col. Kollár Roland

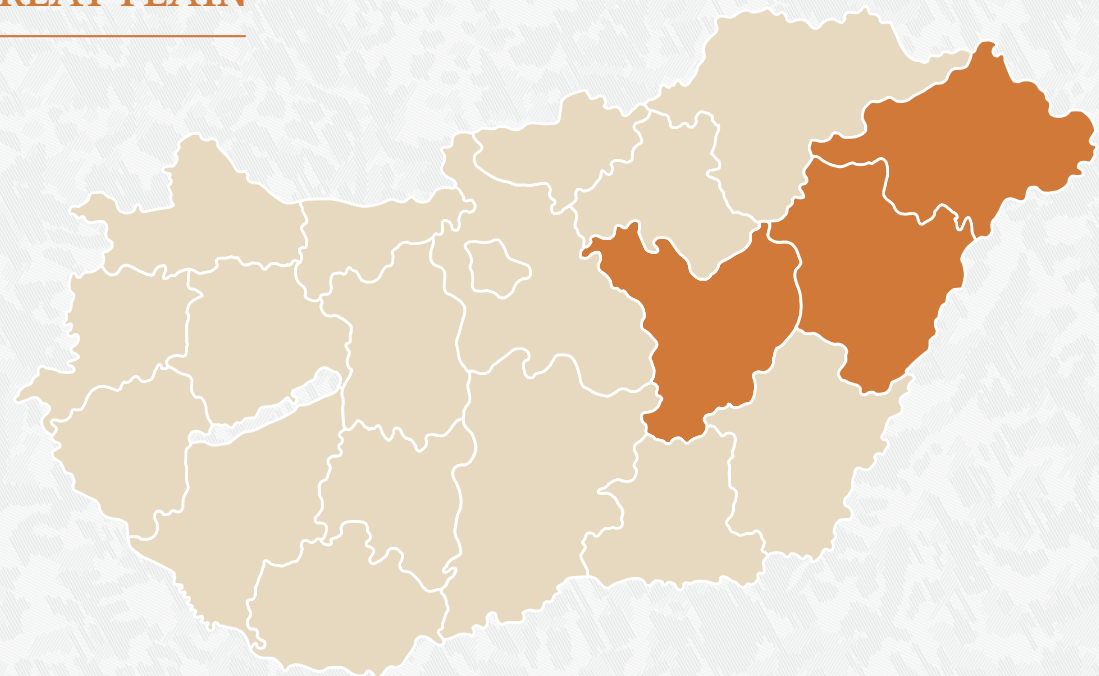
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NORTHERN GREAT PLAIN



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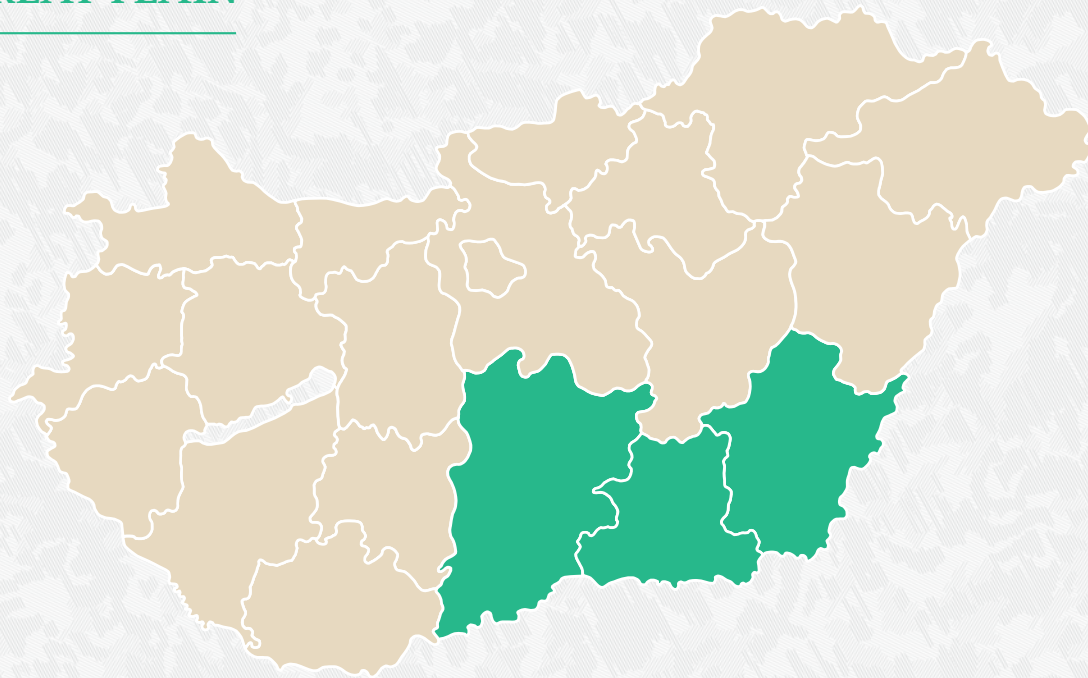
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SOUTHERN GREAT PLAIN



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Kiskunhalas National Prison

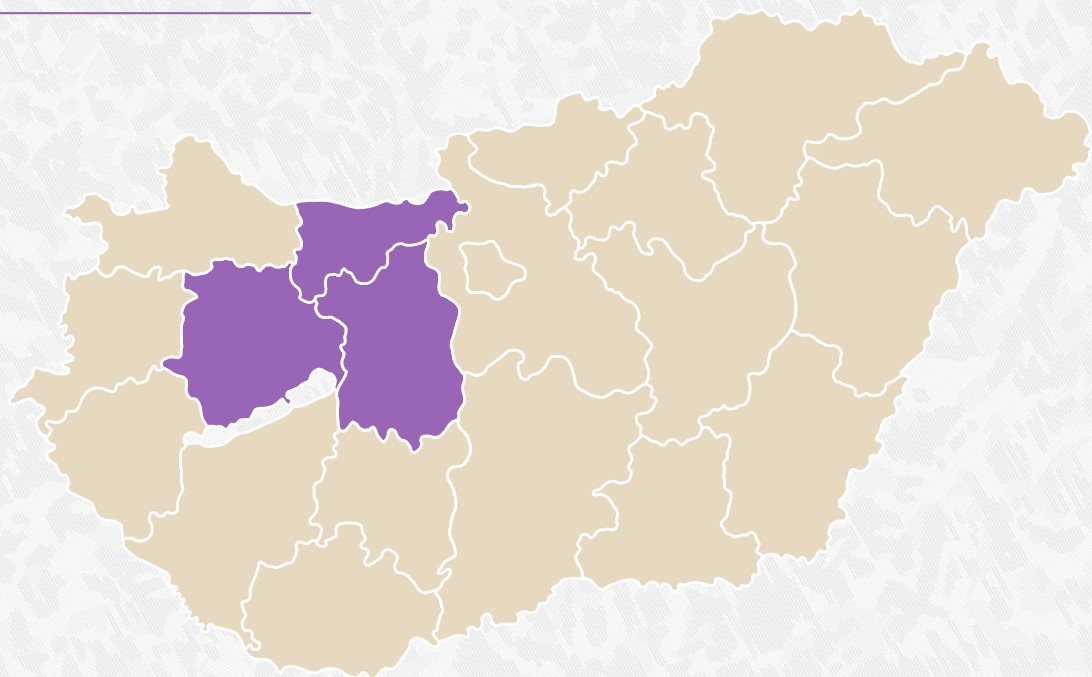
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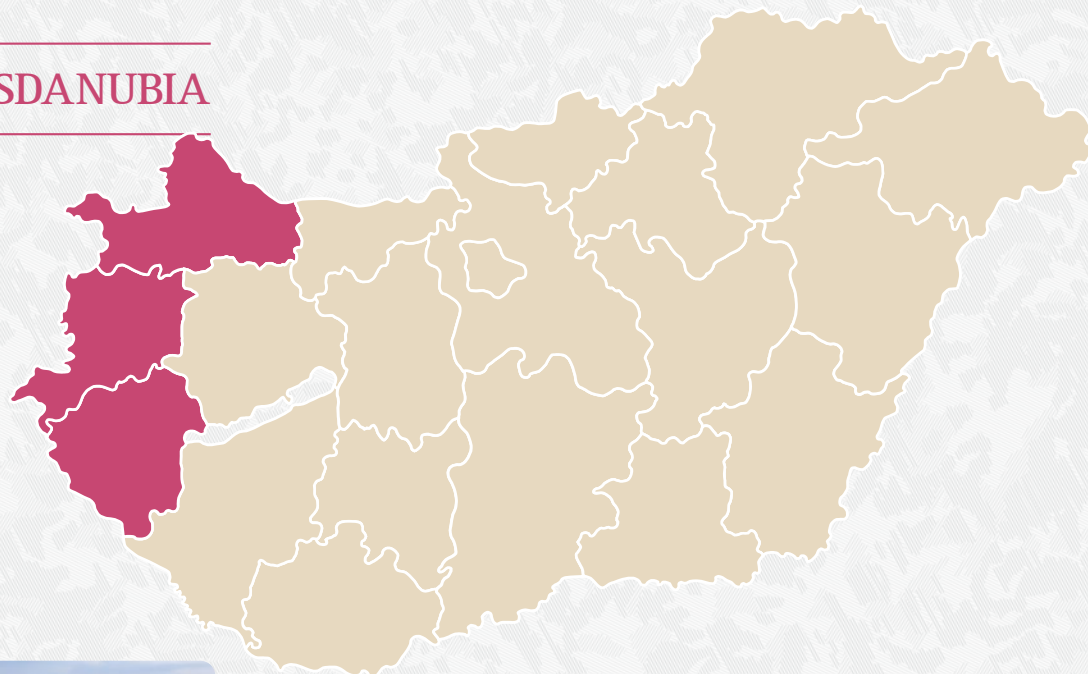
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WESTERN TRANSDANUBIA



60

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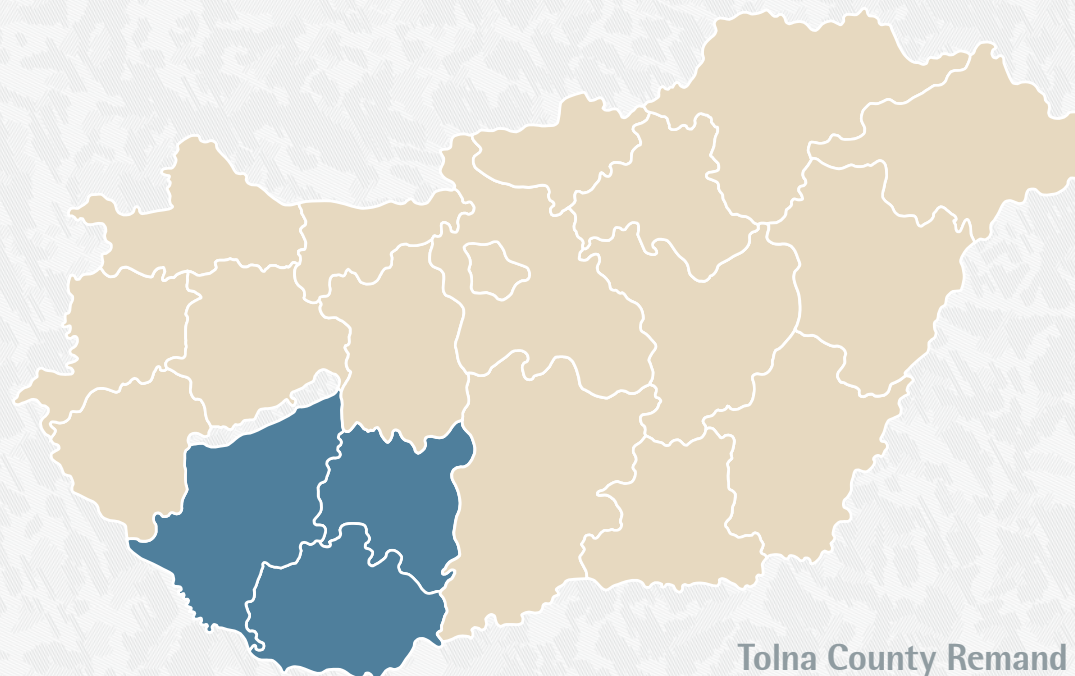
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SOUTHERN TRANSDANUBIA



61

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