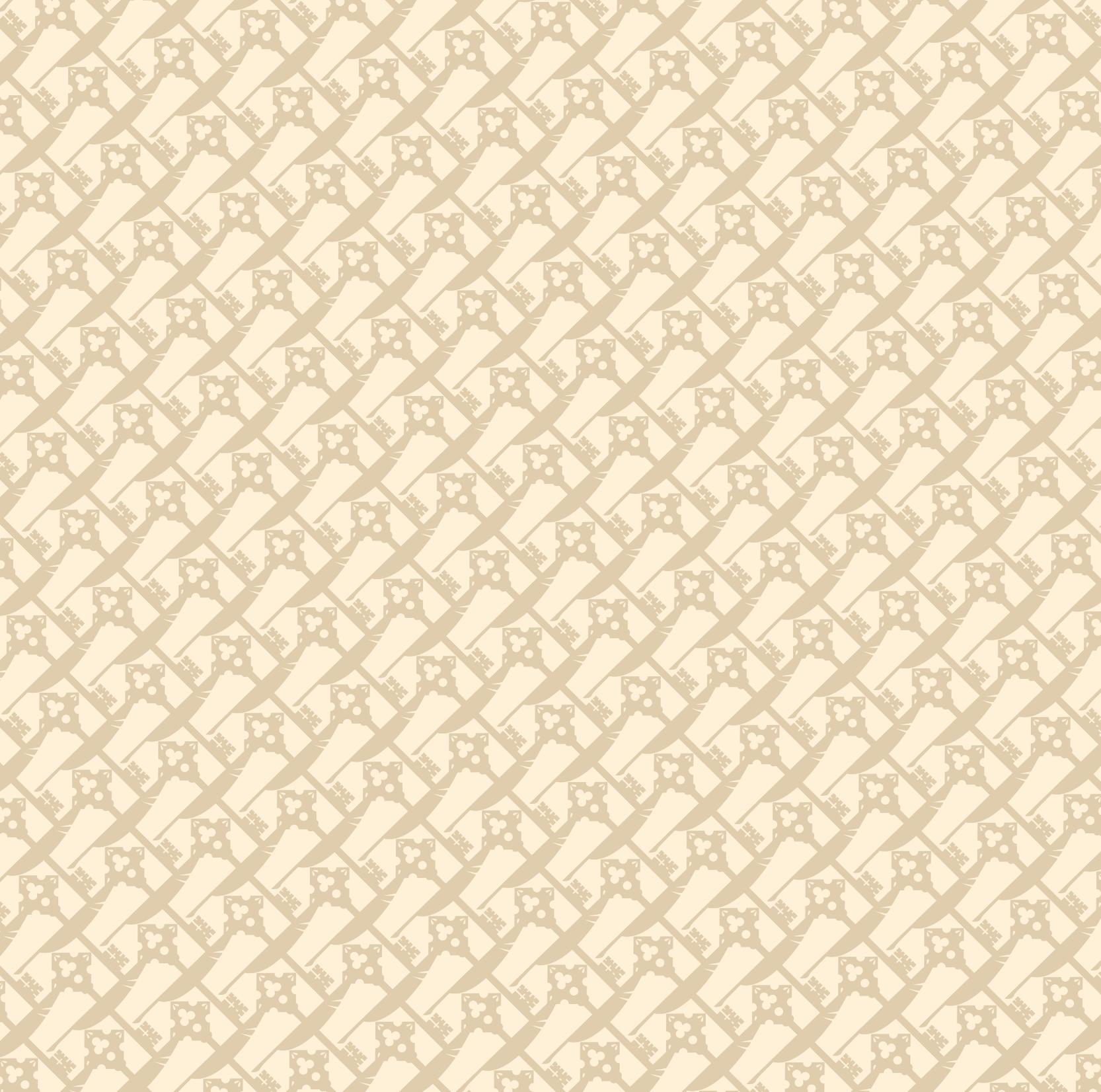


YEARBOOK

2019

In Service
of Justice





Published by: Hungarian Prison Service Headquarters
8 Steindl Imre street, Budapest 1054
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Draft finished on: 24 February 2020

ISSN: 1587-2319

Printed at: Duna-Mix Kft.
Executive in charge: Colonel Lóránt Szokolczai, Managing Director

Typography: László Cserépy / Duna-Mix Kft.

Photos: Hungarian Prison Service photos

YEARBOOK

HUNGARIAN PRISON SERVICE

2019



Preface

Dear Reader,

The publication of the Hungarian Prison Service Yearbook - reporting the events of 2019 - gives us an opportunity to demonstrate to professional decision makers, fellow law enforcement agencies, scientific, social and professional organizations how our functions defined by legislation, as well as our voluntary projects, our results and successes have been a decisive contribution to public security and safety of Hungary.

The Prison Service successfully completed the key priorities, which were set fourth in the government initiative in continuation of the capacity expansion program to increase safety of incarceration and to promote reintegration of released prisoners into society, Dynamic changes in the labour market presented such challenges for the Prison Service agencies in stability of manpower, training of new staff that would not have been possible to meet without a disciplined staff dedicated to their profession in the prison services.

Our organization was able to meet societal and professional expectations, receive the best ratings, and also proved its worth. Our personnel have kept to the requirements of legality, professionalism, and efficiency throughout their work performed for the service.

The Prison Service contributed to the reduction of recidivism, and to the success of programs promoting reintegration of prisoners into society after



Major General **dr. Tamás Tóth**,
correctional commissioner,
Director General

their release, as well as programs setting the example of employment and law abiding way of life.

Our institutions, facilities and the companies created with the aim of providing prisoner employment achieved outstanding results in 2019. Similarly to last years the full employment of the prisoners was provided for in 2019 as well. The commercial companies and the Bv. Holding Ltd. have been conducting successful business activities, contributing to the growth of public funds and efficient operation. Public functions defined by law, central supply activities, tasks deriving from the State Partnership and the pursuit of self-sufficiency were performed according to expectations, we

also contributed to the governmental program of advancing underdeveloped micro-regions.

The Hungarian Prison Service fulfilled its financial and economic objectives in a cost-effective way, developed its infrastructure related to its operation and activities. We paid special attention to the implementation of actions aimed at keeping personnel that were within the competence of the Prison Service itself. In the course of these actions we initiated measures to improve the working and social environment of personnel, the refurbishment of hostels, work spaces, offices, changing rooms and guards' hostels. These activities, the end-of-year and the one-time allowances for the armed force, as well as the plan of raising the wages will have an on-going effect on the ability of our organization to retain its workforce, and on keeping the standard of professional work.

Dear Reader,

Presenting the results of 2019 we also pay tribute to the thousand years' work of our predecessors, fellow co-workers, the Hungarian Prison Service and the patron saint of the Hungarian Prison Service. Our yearbook is about the results of the previous year, but it also shows the force, will and dedication, which makes our organization ready for taking on next year's responsibilities "*In Service of Justice*".

Major General **dr. Tamás Tóth**
Correctional Commissioner

2019

The Prison Service performed its fundamental responsibilities in 2019 lawfully, legally and expertly.

The Prison Service facilities required the prisoners to fully follow the enforcement order, at the same time complying with their legal and voluntary obligations. By supporting programs promoting successful reintegration into society after prisoners' release, as well as education of prisoners and providing marketable vocational training, Prison Services advanced the employment of prisoners after their release on the labour market, reducing the risk of recidivism.

In 2019, as a part of the capacity expansion program the Prison Service achieved reducing overcrowding of prison facilities by renovating and expansion of existing institutions. The Kiskunhalas National Prison, inaugurated in 2019, was built, modified, and equipped primarily by prisoner employment, in line with governmental expectations.

When designing their work plan to reach strategic and economic goals, the Hungarian Prison Service used the development funds in a purposeful, rational way, fully complying with legislative requirements. The 2019 budget was defined by its efficiency; the year was closed debt-free for all prison service agencies.

The Prison Service received additional funding, which was spent on upgrading security items of prison service agencies, kitchen renovation, replacement of depreciated vehicles and purchasing of multifunctional buses.

The new security technology and IT systems in the Hungarian Prison Service results in the strengthening of the security of incarceration, public order and safety, and service work meeting societal expectations.

Last year, further locations were created, suitable for distance hearings in the prison service facilities, providing for a communication-based real-time information and data exchange for penal courts, police, prosecution and fellow law enforcement agencies, contributing to the overall security of incarceration and cost-effective conditions of operation.

The Prison Services paid special attention to the working conditions of personnel, and improvement of service work.

In 2019, the Hungarian Prison Service celebrated the one thousand year anniversary of the Saint Adrian cult, the patron saint of prison services; within the frames of this celebration various professional and scientific conferences and exhibitions were held, paying tribute to people and organizations who have contributed to raising the professional and societal appreciation of the Hungarian Prison Service *"In Service of Justice"*.



Saint Adrian Year of Millennium (1019-2019)

In 2019, the Hungarian Prison Service celebrated the cult of the patron saint of the prison services, Saint Adrian, and the thousand years of prison service history. The one thousand years of our history and the heritage of our predecessors imposes an obligation on us. Implementation of our common national goals - successful governance, public safety and strengthening the feeling of security - this is the task of law enforcement agencies.

A COLLECTION OF STUDIES
"PRISON SERVICE IN SERVICE
OF JUSTICE"



” With this celebratory volume of studies we are honouring our predecessors and commend the dedicated professional and lawful work of our colleagues. ”

Upon the occasion of the Saint Adrian Year of Millennium (1019-2019), the Hungarian Prison Service invited leaders of governmental entities, public administration and fellow agencies, prominent representatives of religious and secular organizations, as well as representative of science, to honour our publication commemorating the thousand year history with their studies. With this celebratory volume of essays, we are honouring our predecessors and commend the dedicated professional and lawful work of our colleagues, with which they serve the societal expectations in Service of Justice. The goal of the publication was to present our responsibilities that are defined by the law as well as tasks we take on voluntarily, performed together with cooperating partners, in service of society.

SCIENTIFIC AND PROFESSIONAL CONFERENCE SERIES

In 2019, the Hungarian Prison Service Headquarters and the Hungarian Prison Society, in honour of the Saint Adrian Year of Millennium, organized nationwide scientific and professional conferences and programs in order to strengthen the organizational culture and raise societal recognition, as well as to deservingly honour the memory of the patron saint. As a result, a series of conferences were held in 2019 at the Eötvös Loránd University, University of Szeged, University of Pécs, University of Miskolc, as well as the Hungarian Academy of Sciences.

CELEBRATORY MASS AND WREATH LAYING CEREMONY

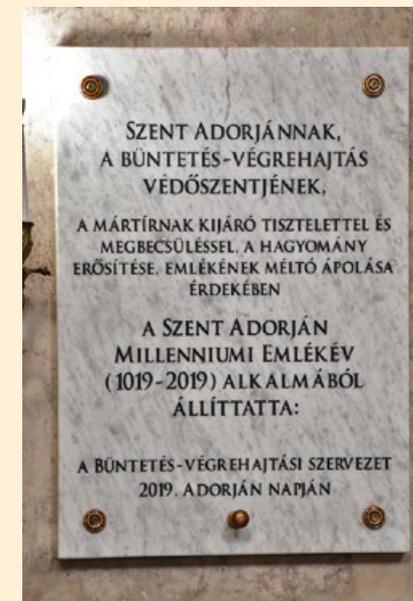
Apart from the publication of the volume of studies and holding scientific conferences, on 7 September 2019 we commemorated the 1000th year anniversary of the founding of the Benedictine Abbey of Zalavár and paid tribute to Saint Adrian, the patron saint of prison services, in Zalaapáti, at the Saint Adrian Martyr and Saint Guardian Angels Parish Church, as well as in Zalavár-Vársziget.

The main celebrant of the celebratory mass was Dr. Gyula Márfi, retired Archbishop of Veszprém, and the keynote speaker was Cirill Hortobágyi O.S.B. Archabbot of Pannonhalma. At the mass, Major General János Schmehl, the Deputy Director General for Security and Incarceration, commemorated Saint Adrian and the founding of the Benedictine Abbey, greeted the members of the Hungarian and international Benedictine community as well as the present faithful. The Hungari-



an Prison Service was represented at the event by the Commander and employees of the Zala County Remand Prison, as well as the employees of the Szombathely National Prison, while the Chief Patron of the event was Dr. Zsolt Semjén, deputy prime minister in charge of nationality policy, church affairs and nationalities.

As a part of the celebratory mass Dr. Gyula Márfi blessed the Saint Adrian statue, and the two commemorative plaques placed in the church, one of which commemorates the founding of the abbey one thousand years ago, and the other was





made by the Hungarian Prison Service on the occasion of Saint Adrian Year of Millennium.

We commemorated the founders of the Benedictine Abbey of Zalavár at the ruins of the Benedictine Abbey, wreaths were laid at the gravestone of Saint Adrian by religious and secular dignitaries, representatives of societal and civil organisations, the mayor of Zalavár and Zalaapáti, as well as by the Hungarian Prison Service

THE CLOSING EVENT OF THE SAINT ADRIAN YEAR OF MILLENNIUM

The closing event of the celebrations, honouring the Saint Adrian Year of Millennium, was held on December 20, 2019, which was the public presentation of a musical play about Saint Adrian presented by prisoners, which was held at the József Attila Theater in Budapest.

The Chief Patron of the event was Dr. Sándor Pintér, deputy prime minister and Interior Minister, as well as Prof. Dr. Miklós Kásler, minister of human resources.

The play was rehearsed with the guidance of pianist Andrea Várnagy, who also took part in the play in the role of Natalia. István Szűts composer contributed by adapting the music. The public presentation of the musical play about Saint Adrian was followed by “The sound of music”, a play presented by children from Déva, which was a part of a program implemented by the Franciscan monk, Csaba Bőjte, the Association for the Support of Reintegration into Society, as well as the Balassagyarmat Strict and Medium Regime Prison



Personnel

TRAINING AND EDUCATION SYSTEM

The well-functioning training system was modified to take into account the requirements and circumstances of recruitment by appointing two external training centres (Állampuszta National Prison, Borsod-Abaúj-Zemplén County Remand Prison), introducing a 14-week training. As a result of the regional trainings a large number of new applicants were hired. In the Education, Training and Rehabilitation Centre of the Prison Service, the 14-week basic training course was held in 2019 for 15 classes, comprising of 324 persons, out of which 6 classes with 146 persons were trained at external training facilities in: Kiskunhalas, Miskolc, Állampuszta and Berettyóújfalu.

Students of the 4 classes of prison service non-commissioned officer training course started in 2018, a total of 114 persons, and finished their basic level prison service studies in 2019. 8 classes were launched in the secondary modular system, 2 of which were senior prison service non-commissioned officer (financial), 4 classes were senior prison service non-commissioned officer, 1 class was senior prison service non-commissioned officer (administration) and 1 class was senior prison service non-commissioned officer (health). 172 persons were enrolled in the additional secondary prison service vocational training. By the date of 31 December 2019, out of the 8 classes, 4 classes with 88 persons have passed a successful professional exam.

The Law enforcement (Prison Service) administration executive training was launched with 2 classes and 42 students. 2 students from the Disaster Management Training Centre joined the law enforcement basic training that started in September 2019. The students will finish their high-level prison service studies in 2020.

In 2019, a new training type was created for the scope of activities of the prison facilities, the training of armed guards, which was launched in 6 training locations (Budapest, Miskolc, Állampuszta, Szeged, Szombathely, Kiskunhalas) and in which 137 persons were enrolled. Out of the 7 study groups, 117 persons successfully passed the state exam and the prison services' special exam by the date of 31 December 2019.

” We launched specialised training courses in external training locations. ”

The conditions for holding the training courses, professional meetings, conferences are provided by the Education, Training and Rehabilitation Centre of the Prison Service.





With the creation of the law enforcement administration employee status, a new requirement emerged to provide prison service professional training to law enforcement employees.

In 2019, 43 applicants were admitted to the elementary law enforcement exam, 68 to the professional law enforcement exam, 33 to the law enforcement supervisor course, and 11 to the senior law enforcement supervisor course. 229 persons were enrolled in elementary law enforcement exam training based on the requirement for the law enforcement administration employees. Thus, these people now qualify to be registered in the leader successors databank, used when implementing the leader-selection process.

In 2019, 11 persons took the final exam at the National University of Public Service, Faculty of Law Enforcement, Law Enforcement Administration bachelor training, full-time (Prison Studies). Currently, there are 27 persons continuing their uni-



versity education at the full-time training of the university, and further 48 persons study part-time.

AWARDS

As a result of the successful professional conduct, 8 staff members have received state awards and commendations. 3 colleagues received the Golden Cross of the Hungarian Order of Merit for the Military, 4 colleagues were awarded the Silver Cross of the Hungarian Order of Merit for the Military and 1 person was bestowed the Officer's Cross of the Hungarian Order of Merit for the Military by the President of Hungary.

A total of 86 colleagues received awards from the Minister of Interior: 1 received Emil Tauffer Prize, 7 received Saint Adrian awards, 1 person received the Golden Public Service Award, 1 person was presented the Prison Service Golden Plaque, 1 person received the Silver Award for Extraordinary Resolve, 2 persons the Bronze Award for Extraordinary Resolve, 10 persons received the title of Senior Counsellor, 16 persons received certificates of appreciation, 44 received memorabilia, 3 persons were promoted to colonel.

A total of 342 colleagues received awards from the Director General. The Prison Service Director General honoured 9 persons with the Prison Service Silver Plaque, and 74 persons received the Bronze Plaque. Apart from this, 20 persons received the title of Counsellor, 221 persons received Director General's commendations and 15 persons received prize vacations. Furthermore, as a token of appreciation of efficient and expeditious professional cooperation with the Hungarian Prison Service, the Director General presented gift prizes to 3 employees of the Bajcsy-Zsily Hospital and Polyclinic.

Incarceration and security

NUMBER OF PRISONERS AND THEIR ACCOMMODATION

After internal changes and drop of numbers in the last years, the number of prisoners stabilized. The number of prisoners on 31 December was 16 334, which shows an increase by 31 persons compared to the headcount on the 31 December of the previous year. As a result of the capacity expansion project, the occupancy of the Hungarian Prison Service facilities on the 31 December was 110%, which shows a 3% decline compared to the closing data of the previous year.

One of the significant objectives this year was the taking over and populating the Kiskunhalas National Prison. This objective primarily involved accommodation of female prisoners, 472 persons were moved here in a targeted manner.

The number of convicted prisoners on 31 December was 12 987, which compared to the previous year is lower by 195 persons. Among the convicted prisoners, the largest ratio is still made up of the medium regime prisoners, as 52.4% (6807 persons) of the convicts with a final sentence fall into that category. The number of convicts in the strict regime prisons on December 31 was 4844 persons, thus 37.3% of convicts belonged to this most severe prison category. In spite of the overall drop in headcount, the number of strict regime prisoners rose by 117 persons. The number of light regime prisoners dropped to 726, which represents 6% of convicts. The remaining 4.3%

is comprised of persons in juvenile criminal remand, juvenile light regime prison, juvenile medium regime prison, compulsory therapy, extradition detainees and takeover detainees.

The number of remand prisoners in the last period was continuously high on 31 December there were more than 450 persons in this category.

The number of persons convicted to compulsory therapy was 188 on the last day of the year, which is higher by 9 persons compared to the closing figure of the previous year.

The proportion of juveniles in the total convict population decreased further, on 31 December it was only 176 persons (1%) who were spending their detention or serving their sentence as a juvenile prisoner.

” In 2019 the occupancy rate of Prison Service facilities continued to decline. ”



The number of female prisoners on 31 December was 1255 persons, which is higher by 48 persons compared to the figure last year. The Hungarian Prison Service provides for the accommodation of female prisoners and the proportionate distribution among the various facilities by central coordination and by taking into account facility capacity.

The number of prisoners with non-Hungarian citizenship increased by 52 persons, on 31 December a total of 805 prisoners fell into this category (4.9% of the total headcount).

	Pers.	%
Convicted	12 987	79.51
Detainee	2 709	16.59
Remand	450	2.75
Involuntary therapy	188	1.15

Distribution of prisoners on 31 December 2019

SECURITY OF INCARCERATION

The number of crimes committed by prisoners dropped significantly. Out of total crime incidents among prisoners committed against each other, the number of coercions dropped by 25%, grievous bodily harm by 34%, blackmail by 41%, theft by 98% compared to last year. Another positive development is that the number of suicide attempts dropped by 58% and escapes by 50%.

” The number of crimes committed by prisoners dropped significantly. ”

We would also like to highlight the fact that the number of suicides did not increase.



The Hungarian Prison Service continued conducting nationwide security examinations, with the support of fellow law enforcement agencies, during which objects required to be reported were found, including mobile telephones and objects endangering security.

	2018	2019
Grievous bodily harm	113	75
Coercion	56	42
Blackmail	29	17
Suicide attempt	12	5
Suicide	6	6
Escape of prisoners	4	2

Incidents related to prisoners (cases)

PREVENTING THE ENTRY OF PROHIBITED OBJECTS

In 2019, the Hungarian Prison Service took actions to strengthen the security of incarceration, through preventing the entry of prohibited objects in order to maintain order, discipline and security, and by detecting the objects inside by regular examinations. These aimed examinations covered the checking of the quarters, prison cell order, and the objects that were allowed to be in the possession of the prisoners. Mapping the



entry routes of such objects and blocking them was considered of key importance, therefore a number of efficient methodologies were created, which also assessed the risks of object entry. Lowering the entry of small size mobile telephones and materials, suspected to be drugs, as well as finding them before these objects reach the prisoners, contributes to the strengthening of incarceration security.

EQUIPMENT AND PROCUREMENT

The centrally managed upgrading of existing equipment prioritized the procurement of equipment supporting protection and safety of personnel, as well as equipment necessary for their work. The SAFE application was introduced (Hungarian acronym for Service Application to Assist Incarceration), and thus personnel serving at various sections can continuously monitor the movement and position of prisoners through a smart device, so administration work became more efficient.

” Procurement of equipment supporting protection and safety of personnel continues to be a priority. ”



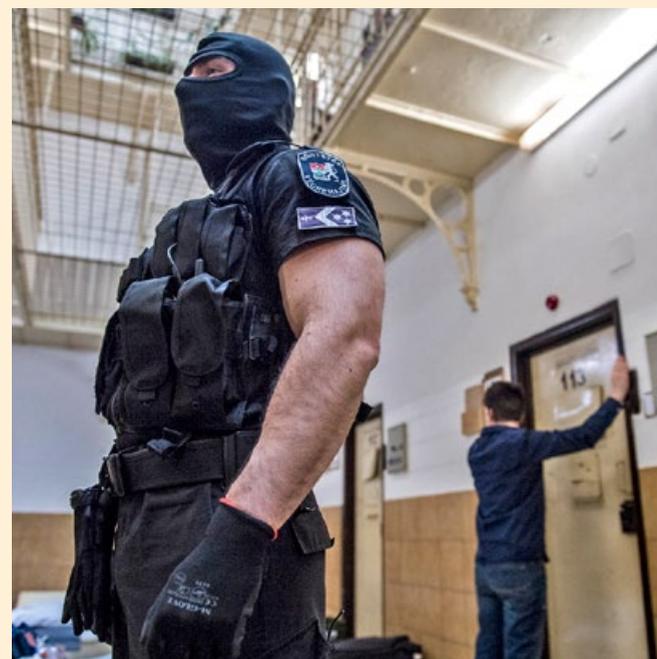
The canine staff got younger, a total of 17 dogs were procured. Conditions of operation got better in this professional field, some day-to-day training tools and protective clothing were procured, as well as a dog transportation trailer and a mobile kennel. During the last year, representatives of the canine service unit took part in 5 international and 5 domestic competitions and joint trainings with fellow cooperating organizations from the Czech Republic, Poland and Slovakia.

TRANSPORT RELATED PROJECTS

Work related to transportation of prisoners outside of facility boundaries have decreased compared to previous years. The number of transportations in 2018 was 63 627 cases, in 2019 this decreased to 52 946, and the number of requests to ensure the presence of prisoners decreased from 55 823 in 2018 to 45 616 in 2019.

SPECIAL PROJECTS

The job of the Department of Central Support Operations Unit at the Hungarian Prison Service Headquarters Security Service is to ensure the fulfilment of requests to bring forth a prisoner, prisoner transportation and doing other special security jobs, which have a high security risk and may require special training. By taking over these jobs, the workload of personnel at the various prison facilities reduced and thus, the freed up personnel can focus on other security related activities.

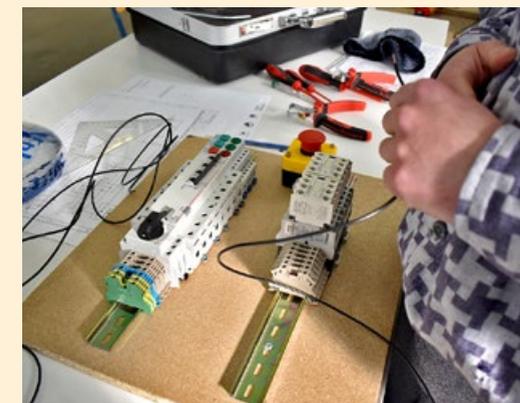


PRISONERS' APPLICATIONS AND SUBMISSIONS

The Office of High Commissioner for Fundamental Rights filed 44 individual complaints (in 2018: 28) to the Hungarian Prison Service Headquarters with the aim to request investigation for assumed infringement of fundamental rights. As a result of the investigations, the Office of High Commissioner for Fundamental Rights closed the complaint without finding an infringement of fundamental right in 24 cases (in 2018: 20), in 4 cases an action request letter was sent to the involved prison service facilities in order to take further action, which were then accepted by the Office of High Commissioner for Fundamental Rights in each case. 6 complaint investigations are still ongoing, in 14 cases the documents of the investigation were sent to the Office of High Commissioner for Fundamental Rights.

THE EDUCATIONS AND TRAINING OF PRISONERS

There are 25 prison facilities where the primary, secondary and tertiary education or vocational training is provided. In the school year of 2019/2020, there are 3146 persons enrolled, which



” The number of prisoners involved in education and vocational training increased. ”



shows an increase of 4.1% compared to the data of 2018 – even in spite of the decreasing prisoner headcount. Vocational training had 969 in the school year of 2018/2019, while in the school year of 2019/2020 it involved 1024 persons. The Hungarian Prison Service was able to increase the number of prisoners in education and vocational training compared to last year.

THE CHANGED SYSTEM OF SENDING AND RECEIVING PARCELS

The traditional system of parcel sending was replaced by a so-called closed circuit parcel sending system, which is adapted to the new legislation. The authorized contacts of the prisoners can exclusively compile a parcel from the unified goods supply of the following shops by purchasing through a web shop or during their visit, which builds on the old traditions of parcel sending but provides for a controlled method.



” The closed circuit parcel sending system provides for a smoother and safer delivery to the prisoner. ”

The introduction of this system is justified by the significant decrease in the quantity of forbidden objects entering the prison service facilities, the necessities purchased through the web shop and during visits get to the prisoners in a smoother, safer way.

EFOP-1.3.3-16. THE “REINTEGRATION OF PRISONERS” PROJECT

In 2019, an individual development plan was made for 1576 prisoners and 288 relatives. A total of a 466 completed the competence-development course. The success of the reintegration activities also are confirmed by the 88 redemption programs that were carried out, 11 of which were also publicized in the press. As a result of professional training in vocations that are sought for in the labour market, 1003 prisoners received certificates. In the frames of this project, prisoners in the juvenile facilities received school-like services.

NATIONAL CRIME PREVENTION COUNCIL GRANTS

In order to achieve the objectives of the National Crime Prevention Strategy action plan, the prison service facilities organized 1915 art therapy programs for the prisoners, in which 5974 persons got involved. There were 847 cases of courses of creative drawing using the right side of the brain (in 2018: 693), in which 1197 prisoners participated. In the frames of “Implementation of the Hungarian Prison Service objectives defined by the National Crime Prevention Strategy” grant project, in the subprojects of “Introduction of



the Family Decision Making Group Conference method” and “Applying Meditation in Prisons” 95 members of the personnel (reintegration officers, probation officers, psychologists) were trained.

THE WORK OF PROBATION OFFICERS WITHIN THE PRISON SERVICE

The work of probation supervision incorporates both controlling and supporting functions. It gives appropriate framework for working together with cooperating fellow agencies and members of civil society, which promote the prevention of recidivism in practice.

The work of prison service probation officers starts within the prison facility. One of the key objectives of the Hungarian Prison Service is to successfully prepare the convicts for their release, assist their reintegration into society, provide conditions for a law abiding way of life after release and thus decrease the risk of recidivism. Individual and group sessions provided by the probation supervision officers, personal administrative procedures outside of the prison and individual case

management aligned with the individual needs of the convict jointly assist the reduction of the risks of recidivism in a complex way. One of the cornerstones of the prison service probation supervision officer’s activities is the implementation of the reintegration electronic monitoring.

” Individual and group sessions provided by the probation supervision officers assist in a complex way the reduction of the risks of recidivism. ”

The results reached in the area of labour market integration mirror the effectiveness of the probation supervision work: 83.4% of persons under probation supervision and in post-care are employed, the employment areas of public employment agencies involved 341 persons in public employment.

IMPLEMENTATION OF REINTEGRATION ELECTRONIC MONITORING

The objective of implementing this legal resource is to provide for the maximum percentage of employment of convicts, as well as their participation in education and training. As a result of preliminary discussions with the Ministry of Human Resources the Act IV of 1991 “on the facilitation of employment and providing for the unemployed” was modified effective 1 January 2019, as a result of which convicts under reintegration electronic monitoring applying to public employment agencies with the intention to work – in spite of their status still being in penitentiary – become eligible to use the services available there. The modification of the law had a positive effect on labour market reintegration, thus out of the 395 persons under reintegration electronic monitoring 288 persons (73%) were in employment, in public employment or in education or vocational training on December 31 2019.

Performance of the convict under reintegration electronic monitoring is checked and evaluated monthly by the probation officer, and in the course of this the probation officer examines the adherence to the rules of conduct prescribed by the prison judge, as well as the progress of the convict’s reintegration into society.

” The objective of implementing this legal resource is to provide for the maximum percentage of employment of convicts, as well as their participation in education and training. ”

Convicts under this status are eligible for the forms of support provided for the prisoner by the probation officer during the preparation for the release (reintegration care). If the probation officer finds that the convict’s family relations or workplace have negative tendencies, then s/he will take action to withdraw them.

Based on the experience of these checks, it can be stated that the convicts are fundamentally cooperative and can stand their place in society after the period of reintegration electronic monitoring ends.



DISTANCE HEARINGS AND AUDIENCES

In all the prison service facilities the so-called video conference end-points were installed by the National Info-communications Service Company Ltd. in 2018, which means there are 39 locations

suitable for distance hearings. As the continuation of this project, a further 21 complete systems were installed in 2019. Among the various locations the presence of persons participating in the legal process can be completely ensured. It must be highlighted, in relation to the implementation of this method, that it contributes to the maintenance of security and order, since the number of requests for bringing forth prisoners to court hearings have decreased.

” Distant hearings contribute to the maintenance of security and order. ”

PROGRAMS TO REDUCE INCARCERATION RISKS AND DECREASE RECIDIVISM

The two key elements of the Risk Analysis and Management system are the evaluation of certain risks associated with incarceration and the provision of programs that are capable of addressing these risks. The 30 prison services facilities have performed this risk analysis in 2019 in relation to receiving 1506 convicts; the Risk Analysis Module contained the data of 9739 prisoners by the end of the year. For the involved prisoners the possibility of participation in reintegration programs reducing risks of recidivism and incarceration must be offered.

Involvement of prisoners into programs is continuously ensured, 701 convicts took part in this reintegration activity. 223 persons took part in the aggression management training launched by the prison service facilities, 208 persons took part in

the promotion of assertiveness training, and 261 persons took part in the drug prevention training. 9 persons were involved in group sessions aiming at reducing alcohol drinking problems.

CREATING A SPECIAL SECTION

For convicts whose incarceration happens for the first time, based on the thought to place them separately from the recidivists - to reduce recidivism - as a result of which prison harms and risks of victimization can be reduced, as well as the probability of extraordinary incidents.



The Hungarian Prison Service Headquarters have assigned such special sections in 7 prison facilities, in which the number of persons at the end of the year was 309.

Healthcare

HEALTHCARE OF THE PRISONERS

Prisoners received medical and preventive healthcare, justified by their medical condition, according to the provisions of the laws and according to the professional rules. A key objective of the prison healthcare services is to provide continuous occupational healthcare.

Equipment required for medical services (instruments required for carrying out medical treatment, medical devices) was available, and prison facilities received financial support from the centre to purchase new instruments and parts.

As a result of the public tender for the procurement and delivery of medications, the Hungarian Prison Services signed a contract with Karina Patika on 21 January 2019. The Healthcare Department continuously monitored the implementation of the framework agreement by the prison facilities



and it can be stated that the supply of medicine to prison facilities was going smoothly.

HEALTHCARE OF THE PERSONNEL

Members of personnel could use basic healthcare services at the law enforcement health unit or at the territorial general practitioners, their dual eligibility was also continued to be valid for the outpatient and inpatient specialized care. Apart from the territorial health facilities, inpatient and outpatient specialized care was also provided by the Medical Centre of the Hungarian Defence Forces "Honvédkórház".

A testing program for Hepatitis C was renewed based on the cooperation agreement between Hungarian Prison Service Headquarters and MSD Pharma Hungary Kft. In relation to the Hepatitis's C illness, the Hungarian Prison Service started a complex public health testing program complete with an educational component of national significance. For members of the personnel health promotion was provided by health resort vacations and participation in rehabilitation therapies. In 2019, the number of people taking part in rehabilitation programs increased compared to previous years.

The Bureau

LEGAL MATTERS AND DATA PROTECTION

The Hungarian Prison Service has revised its data processing in line with the pertinent legislation, and data processes were modified accordingly. This specialized unit shared last year's practical experiences with the organization's data protection officers in the form of a data protection advanced training; onboarding new personnel of the Hungarian Prison Service received the basic data protection training.

In the second half of 2019 special attention was paid to compliance with information protection

legislation. A work group was created for this objective and it updated and unified the IT security regulations created between 2015 and 2018, as well as completed the registration and evaluation work for the IT systems of the Hungarian Prison Service.

The new Data Protection and Data Security Regulation was put together, which now completely complies with the requirements of the EU data protection regulation (GDPR). The revision of internal regulatory framework with the aim of deregulation continued in 2019.

INTERNATIONAL MATTERS

There were 14 foreign delegation visits in 2019, 5 of these were delegations of national level. To highlight a few, we had the Ministers of Justice from Bosnia-Herzegovina, as well as Slovakia arriving for general exchange of experiences as well as a



visit to the Kiskunhalas National Prison. Prison services agencies were also very active, as there was a number of successful guest visits based on bilateral relations and there was a significant increase in the bilateral and multilateral meetings with target subject matters.

” In 2019 we had 5 national level foreign delegation visits. ”

There is a continuous translation and sharing of relevant articles and proposals published in foreign professional journals, as well as mapping out foreign publication possibilities. In 2019, more than 60 background materials were compiled for the Minister of Interior’s assignments and for answering external requests, and our organization also sent a number of data retrieval requests to fellow agencies.

STRATEGIC, ANALYTICAL AND PLANNING ACTIVITY

The Hungarian Prison Service prepared its strategic plan for the planning period of 2020-2024. Organization-level cooperation agreements and implementation of objectives were evaluated in the course of the analytical and planning activities.

As a part of the Hungarian Prison Service’s scientific management objectives last year, we continued to pay significant attention to scientific and research activities related to specialized areas, in which we partnered with the Hungarian Prison Service Scientific Council and the Scientific Council of the Interior Ministry.

A scientific and professional journal of the Hungarian Prison Service is the “*Börtönügyi Szemle*” (Prison Review) is issued quarterly in Hungarian. It shows the challenges of the Prison Service by publishing theoretical and practical studies, research reports and international prison news. As a voluntary project of the Hungarian Prison Service, the statistical analysis was prepared in 2019 as well, which was made available on the organization’s website.

Upon the occasion of the The Day of Hungarian Science a scientific conference was organized with the title “*Science creating and storing value*”. The main organizer of the conference was the Hungarian Academy of Sciences, Section IX, Committee on Legal and Political Sciences, Penal Law Subcommittee, its co-organizers were Prison



” A scientific and professional journal of the Hungarian Prison Service is the “*Börtönügyi Szemle*” (Prison Review) is issued quarterly in Hungarian. ”



Service Scientific Council, the National Institute of Criminology and the Hungarian Prison Society.

The Hungarian Prison Service organized a scientific professional conference both in honour of the Saint Adrian cult, the patron of the prison services, and in honour of the millennial history of prison services, also, a publication of studies was issued under the title of “*In Service of Justice*”, containing the studies of leaders of governmental entities, public administration and fellow agencies, the prominent representatives of religious and secular organizations, as well as representatives of science. Our celebratory publication in honour of the millennium was presented by Major General János Schmehl at the Hungarian Academy of Sciences to the scientific and professional audience.

Professional Inspection and Control

The Controlling Service does fact-finding investigations and analyses primarily based on professional criteria, which are then sent to the leader of the investigated agency as well as to the organizational units responsible for professional supervision, pointing out the areas where actions are required. Inspections are aimed at looking at the efficient, economical and proper operation of the organization and it is not aimed at finding accountability, which is also not a part of its toolkit.

From 2019 comprehensive inspections are carried out jointly with the Budgetary Control Department. As a result, the time required for the inspections shortened and the efficiency of the inspections rose.

” Inspections based on professional criteria build on each other. ”

The range of the inspection system expanded from January 2019 by involving all deputy commanders, security department heads and prison service department heads in the (mobile) inspection activities in a scheduled way.

The planning system of inspections is under continuous development, and now related inspections building on each other are given more priority. The inspection activities of all prison service agencies were assisted by the overview of

the practical implementation of the defined supervisory control requirements.

Summarizing the experiences of inspections conducted in 2019, it can be stated that there was a shift in the positive direction in the implementation of security related basic functions and service discipline.

” Checking actions taken to eliminate deficiencies. ”

We strengthened the preventive evaluative analytical activities, the building of the inspections on each other, and we regularly checked measures taken to eliminate the found deficiencies.



The findings of the inspections and the formulated recommendations were provided to the prison service agency each time in writing, to which they could provide their commentaries.

The basic inspection components include checking the implementation of objectives of security work and security service, the assertion of obligations and rights of inmates, the contents of programs for inmates, healthcare and food services for inmates. Furthermore, it is important to inspect the implementation of personnel rights and compliance of conditions related to their service.

As a part of the Inspection Service, we have a Hungarian Prison Service Headquarters Complaint Office, which performs classic regular complaint reception and complaints handling, which can come from the prisoners or their relatives, as well as from personnel.

Communication and Social Engagement

The communication section of the Hungarian Prison Service is operating along the lines of the fundamental principles of law enforcement and Interior Ministry communication by providing proactive harmonized information, representing the organization in the media with unified messages in the last year as well. In 2019, the organization generated 3500 publications, and the proportion of positive news items was much higher than in the last years. The Hungarian Prison Service Headquarters Communication Department received 356 journalist's requests electronically. On the whole, it can be noted that positive news generated by the organization were dominant in the media coverage of prison services.

A significant interest was given to the inauguration of the newest prison in Hungary, the Kiskunhalas National Prison by the Interior Minister, as well as the cornerstone laying ceremony of the Prison Services Health Centre. In 2019 we celebrated the 25th anniversary of reorganization of the employment of detainees, for which occasion a full-day high quality level event was organized in the Groupama Arena, where the organization's 12 commercial companies were presented to the media. In June, several thousand people had the opportunity to learn in more detail about the closed and at the same time special world of prisons, where people could take a look behind the high walls and barbed wires and see the serious work of Hungarian Prison Service Headquarters performed in order to protect society, at the educational exhibition of prison life. The interactive



” A significant interest was given to the inauguration of the newest prison in Hungary, the Kiskunhalas National Prison by the Interior Minister. ”

museum exhibition on the history of prison matters in Hungary was one of the most successful programs at the Night of Museums event series.

One of the key objectives of prison services is the reintegration of prisoners that is to promote their return into society. Apart from the obligatory work and the education, a significant role is played in this process by practicing one's religion and the role of churches. There was a particular



interest in the inmate pilgrimage, organized for the fourth time, and the ninth National Inmate Prayers Day, as well as the closing event of the Saint Adrian Year of Millennium celebration series, during which a musical piece about Saint Adrian was presented by inmates for the public on 20 December.

The Hungarian Prison Service Headquarters won a special prize of “Progressive societal endeavour” at the marketing communication competition of “RGB – Creative Design Award” with its renewed issue of Prison Newspaper. The Prison Newspaper was founded in 1898, and has undergone a visual remake recently. The newspaper is edited in line with crime prevention and reintegration objectives. Its contents is created partly by inmates, since it is important that they should feel this publication close to their heart. Inmates also take part in the printing process, since the newspaper is printed in the Hungarian Prison Service’s own printing facility, at the Vác Strict and Medium Regime Prison.

The webpage of the Hungarian Prison Service at bv.gov.hu was visited in 2019 by almost 300 thousand users; the number of all page viewings was over two million. Apart from the webpage, we have created earlier a YouTube channel and an Instagram account, which further increase the number of people interested in Prison Services. The number of viewers of the videos on our YouTube channel has doubled compared to last year, the videos uploaded there were viewed by more than 560 thousand people.



Employment

In 2019, we achieved one of the most important objectives of the Hungarian Prison Service - achieving and maintaining the full employment of inmates.

Employment in the prison facilities is realized in the frames of work at commercial companies, education or work therapy sessions.



CENTRAL SUPPLY

Agencies falling under the central supply have turned to the Central Supply Unit with 4924 requests in the period from 1 January to 31 December 2019. The number of requests received was higher by 37% than the figures in 2018.

Commercial Companies, with capacity to fulfil orders, were designated for completion of orders



” In 2019 we achieved one of the most important objectives of the Hungarian Prison Service - achieving and maintaining the full employment of inmates. ”

for a total of HUF 15 467 million net in case of requests under the value limit defined by the European Union, which is the largest sum since the existence of central supply. Value of contracts signed as a result of such designations was over HUF 12 739 million net, which is also higher than the value of contracts, signed in the previous year.

Looking at the distribution of these contracts by type of activity, we can state that the largest proportion of the contracts signed were related to furniture production (office, kitchen and other



furniture), but in 2019 again clothing items and laundry services represented a significant part of the contracts value.

COMMERCIAL COMPANIES

Prison Services have seven industrial and four agricultural commercial companies. The Bv. Holding Ltd. was created as the twelfth company, with the aim of supporting the efficient completion of multifaceted projects. Agricultural Ltd-s deal with cereal production, field crops cultivation, vegetable production, feed crop production, livestock farming, as well as production of milk and meat products. Industrial Ltd-s operate in the textile industry, furniture manufacturing, light industry, miscellaneous industry, metallurgical industry, paper industry.

The prison commercial companies have gone through many changes and developments since their founding to make sure to accomplish their main objective of employing a growing number of inmates in a growing range of business activities, and their results in reaching this objective is considered exemplary. At the time of their founding, the main objective was reintegration, in other words to get inmates into the habit of sys-

tematic lifestyle and work, as well as to promote their integration into society after their release.

In the course of the year, prison services received a key role in the advancement of underdeveloped micro-regions.



IT activities



On the IT front, the key objective in 2019 was the development of static and dynamic security elements, a project plan, organization and implementation at the prison service agencies, based on the governmental decree 1063/2019. (II.25.). In the frames of this objective, the security camera system was upgraded in 11 prison facilities and other security technology devices were purchased (parcel checking devices, metal detecting gates, manual metal detecting devices, Standard Digital Radio Telecommunications system (EDR) radios).



The distance hearing systems operating in the Hungarian Prison Service were expanded to the national level. Based on the experiences until now, the utilization of this equipment is increasing.

In order to ensure distance monitoring, 1100 new distant monitoring devices were purchased. With this addition, the number of devices rose to a total of 1630. After receiving this shipment, it will be possible to not only provide for the reintegration supervision, but also support the implementation of distance monitoring in work employment.

” Utilization of distance monitoring devices is constantly increasing. ”

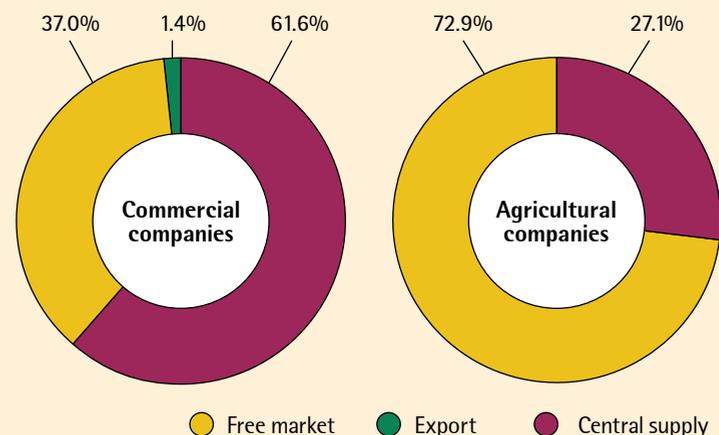
Based on the governmental decree 1206/2019. (IV. 18.) “on preparation of a development plan required in order to reduce the economic inequality between certain areas of Hungary” with the leadership of the Bv. Holding Ltd. the commercial companies prepared the programs with which they can efficiently take part in creating jobs in underdeveloped municipalities, as well as making the operation of factories created for public employment more efficient.

MANAGEMENT

Looking at the revenue distribution of the commercial companies, compared to previous years, it can be noted that similarly to previous years the income received from the central supply at the industrial companies was more than double of that of the agricultural companies. Industrial companies also received income from export.

Due to the successful management, the companies could make investments to further improve their results; they started new activities, and meanwhile expanded their partnerships.

The work safety of employment continued to increase in 2019, as a part of this there were investments into security technology.



Distribution of corporate income by sector (%)

Technical investments

INVESTMENTS, RENOVATIONS

The Government of Hungary made the decision of upgrading security technology in prison service agencies, for which it allocated a one-time HUF 2700 million. Specialized areas are equipped appropriately, amortization replacements continue. The newly opened Kiskunhalas National Prison has received its first equipment supply.



The Investment Regulation of the Hungarian Prison Service was revised and issued the first stage of security technology upgrade was started. As a part of the preparation for the construction, the technical contents of architectural reconstructions were developed for the relevant prison facilities.



” Kiskunhalas National Prison was built and equipped through inmate work, and it was opened by the set date. ”



As a result of cooking kitchen upgrades scheduled in 2019, there will be a renovation of industrial kitchen equipment and related infrastructure units, as well as the engineering of the cooking kitchens. The renovation of cooking kitchens ensures the catering of almost 17 thousand inmates and personnel according to authority requirements, at a high level. These renovations also mean a significant expansion of cooking capacity while providing higher food safety conditions.

The rampart and facade reconstructions started earlier were continued in 2019.

A new Prison Service Health Centre in Berettyóújfalu is expected to be opened at the end of 2020, and it will create 220 jobs in this town.



This new facility is being built by inmate employment and is planned to house a facility with 194 hospital beds, which will provide hospital treatment and ambulant service of inmates at the national level in prison facility circumstances.

Inmates taking part in the external and internal works of the new health facility received their vocational qualifications required to do the work in Hungarian prisons. Thanks to the commercial companies, a significant part of equipment is manufactured in the frames of internal supply.

With the aim of improving accommodation circumstances for personnel, the preparation work has started for the full renovation of hostel buildings in Bosnyák, Dal, and Venyige streets. In order to improve working conditions, some internal spaces of the Hungarian Prison Service Headquarters were renovated.

FLEET OF VEHICLES

Based on a contract signed with the winning bidder of public tender for multifunctional bus purchasing, 7 passenger buses and 11 prisoner transfer buses were purchased, equipped with distinguishing light and sound signalling equipment and Standard Digital Radio Telecommunications system (EDR) radio, as well as decorated by a light reflecting signage as per the new image.



In the course of the year, the defined vehicles of the Hungarian Prison Service were equipped with the electronic vehicle tracking system under the guidance of the Interior Ministry, trainings were held, chips and reading devices were distributed.

” Multifunctional buses were purchased in 2019. ”



In the frames of the vehicle amortization replacement, the official passenger vehicle fleet, the small freight vehicle fleet was renewed, and an electric vehicle was purchased.

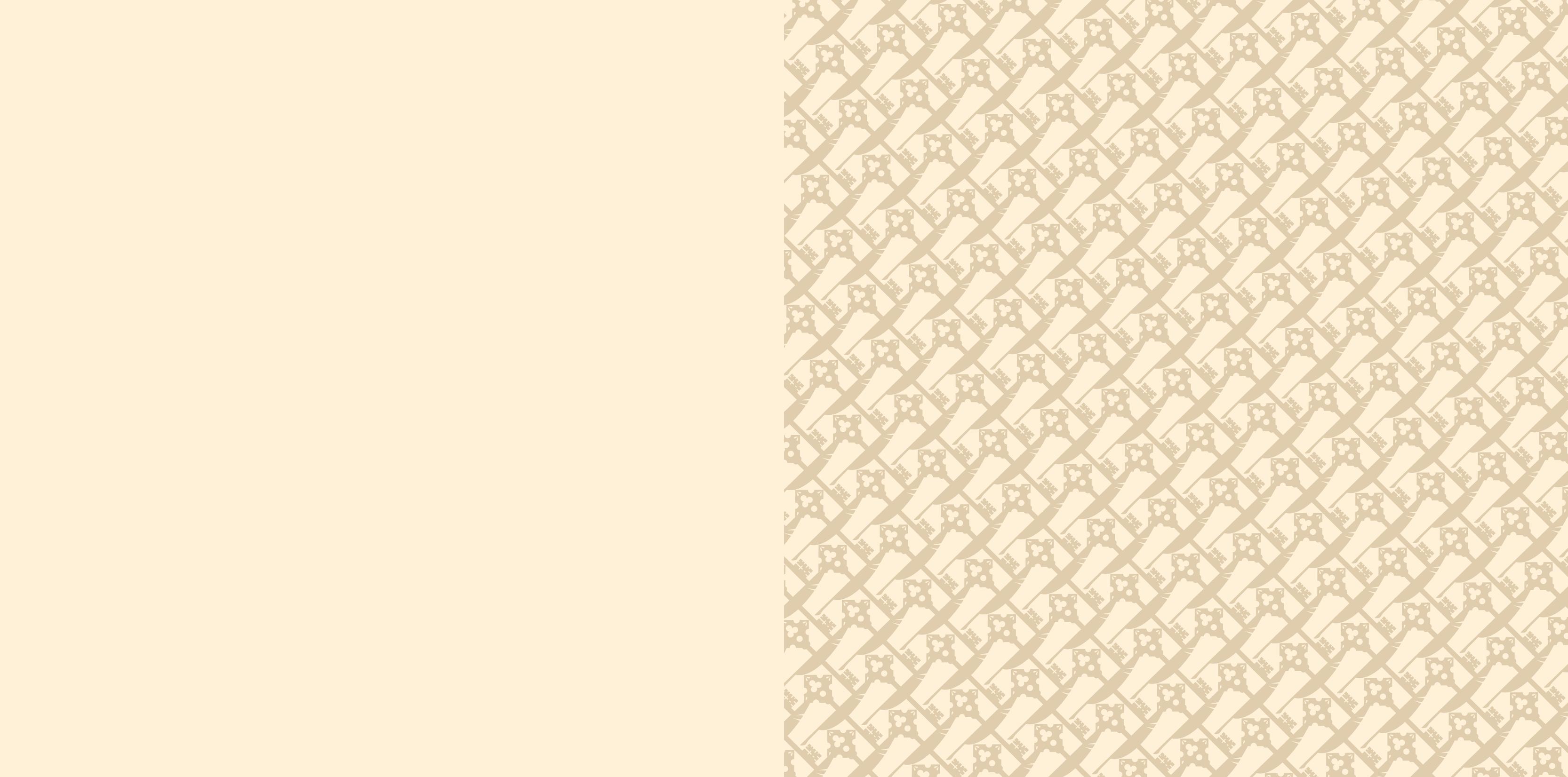
STAFF CLOTHING

Clothing items of HUF 100 million in value were provided for the basic supply of newly recruited personnel, as well as in complementation of the basic supply, and in the course of the year working and protective clothing was purchased for HUF 5 million in value.

Table of content

Preface	4
2019	6
Saint Adrian Year of Millennium	8
<i>A collection of studies "Prison Service in Service of Justice"</i>	8
<i>Scientific and professional conference series</i>	9
<i>Celebratory mass and wreath laying ceremony</i>	9
<i>The closing event of the Saint Adrian year of millennium</i>	10
Personnel	11
<i>Training and education system</i>	11
<i>Awards</i>	12
Incarceration and security	13
<i>Number of prisoners and their accommodation</i>	13
<i>Security of incarceration</i>	14
<i>Preventing the entry of prohibited objects</i>	15
<i>Equipment and procurement</i>	15
<i>Transport related projects</i>	16
<i>Special projects</i>	16
<i>Prisoners' applications and submissions</i>	17
<i>The educations and training of prisoners</i>	17
<i>The changed system of sending and receiving parcels</i>	18
<i>EFOP-1.3.3-16. The "reintegration of prisoners" project</i>	18
<i>National crime prevention council grants</i>	18
<i>The work of probation officers within the prison service</i>	18
<i>Implementation of reintegration electronic monitoring</i>	20
<i>Distance hearings and audiences</i>	20
<i>Programs to reduce incarceration risks and decrease recidivism</i>	21
<i>Creating a special section</i>	21

Healthcare	22
<i>Healthcare of the Prisoners</i>	22
<i>Healthcare of the Personnel</i>	22
The Bureau	23
<i>Legal matters and data protection</i>	23
<i>International matters</i>	23
<i>Strategic, analytical and planning activity</i>	24
Professional Inspection and Control	25
Communication and Social Engagement	27
Employment	29
<i>Central Supply</i>	29
<i>Commercial Companies</i>	30
<i>Management</i>	32
IT activities	33
Technical Investments	34
<i>Investments, renovations</i>	34
<i>Fleet of vehicles</i>	36
<i>Staff clothing</i>	37



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