



YEARBOOK 2022

IN SERVICE OF JUSTICE



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YEARBOOK

HUNGARIAN PRISON SERVICE

2022



Preface

Dear Reader,

Following a tradition of several decades, this year we have again prepared the annual report of our organization.

The main goal remains to provide a readable, illustrative and, above all, informative overview of the main milestones of our work, achievements, highlights and, of course, the next stage of our development.

Of course, the aim is not just to revisit the major events of the year. We are now committed to publishing our Yearbook to meet a number of objectives: while we will continue to strive to provide our partner organizations, academic and governmental stakeholders and decision-makers with a complete picture of our activities during the year, we also want to ensure that our Yearbook remains available and interesting for all interested parties. We would like to provide value to the reader, regardless of who picks it up off the shelf.

Each year we have something new and interesting for everyone, but we have not lost sight of the Yearbook's purpose. Those who are interested can continue to have a single source of information on all the aspects and access to all the relevant information they need, may it be for scientific or professional purposes. We also thought about those who would like to *just read it*: we used a variety of graphic design, illustrations and diagrams to ensure that the value of the content is reflected in the publication's appearance.



Lieutenant General dr. Tamás Tóth
Director General

Those who give us the honor of picking up and turning the pages of our publication year after year will realize the changes that have taken place in our organization, as in recent years all our publications have focused on our developments.

This was a deliberate decision, as we wanted the yearbooks not only to be the bearers of news of major events, but also – going somewhat beyond their original purpose – to remain faithful chronicles of the process of renewal. In this respect, this year's edition will perhaps offer the most news, as there was plenty to write about.

While much of 2022 was still affected by the coronavirus epidemic, it was not nearly as dramatic

as before. And while it was still present in some key areas of our operations, through concerted effort, attention and planned and coordinated action of our staff, we managed to marginalize the threat it posed.

We have therefore been able to move forward. We did have a backlog, so we moved in several directions at once.

We have rationalized our organization, carried out a comprehensive structural reform, which has put the organization on a new footing, breaking with many paradigms. The transformation included structural, legislative and administrative reforms, and the new operational arrangements developed in parallel in an empirical way, will deliver a much higher return per unit of energy invested in the future – whatever may the task be.

We have worked constantly to ensure that our colleagues have the best possible working conditions, that they can perform their duties among 21st century conditions, with 21st century equipment, and that their workload is reduced as much as possible. We have also endeavored to support them off duty with a variety of personal and family recreational opportunities.

We improved our existing technologies, explored the possibility of introducing new ones and were open to all new practices and experiences. And it has paid off.

We managed to time the introduction of major changes so that we could respond through them to the challenges that arose beyond our control. This was important, as in 2022, the organization's governing and personnel staff, as well as its companies faced challenges that were atypical of recent years, such as war, mass migration,

rising inflation and the energy-crisis. We have been able to tackle these challenges through joint efforts and shared sacrifices, and have thus been able to carry out our tasks largely within our legal and professional limits.

I would like to take this opportunity to thank all the staff of the prison service for their dedicated and responsible work in accordance with the expectations of society and the legal environment. Their work has gone a long way towards ensuring that renewal is not just an empty process, but a key to creating a living, breathing, innovative organization.

Dear Reader,

In this Yearbook, you will find all the essential elements of all our areas of expertise and, of course, the broad outline of our development, enriched with pictures, descriptions and diagrams.

I hope you enjoy reading it. I trust that you will find our publication useful and sufficiently informative, and I look forward to welcoming you as a returning reader next year.



Lieutenant General dr. Tamás Tóth
Director General



2022

COVID-19 and the related extraordinary tasks that dominated the years 2020 and 2021, as the epidemic receded remained a priority only in the first half of 2022. The measures taken in order to control the epidemic have been continuously eased, but given the higher epidemiological risk specific particularly to closed communities, it was still justified to maintain some of the measures previously imposed in the interest of the epidemic control.



As a result of the pandemic and the intensifying war and deteriorating economic situation, the day-to-day operational structure of the prison service has changed and new alternative methods have been introduced in recent years, allowing prisons, institutions and limited companies to carry out their statutory tasks in a lawful, professional and efficient manner.



Successful control of the epidemic depends on compliance with rules of prevention

Thanks to successful protection, we were able to comply with both the ever-changing health and epidemic situation and the legal environment, thus protecting the health of staff and detainees, while ensuring the high level of order and security of detention. Considering vaccination, first and booster shots continued to be available.



Workload reduction, digitalization

The Hungarian Prison Service Headquarters (hereinafter referred to as HPS-HQ) has the priority objective of reducing the administrative burden on staff and replacing paper records with digital tools.

Using its own resources, the organization has implemented a number of improvements that support professional work and the provision of services to staff in a forward-looking and sustainable way, reducing the administrative burden. As a result of the security improvement projects car-

ried out in recent years, the prison institutions are able to ensure the security and professional conditions necessary for secure detention by standardizing security equipment, complex live and mechanical protection and complementary electronic equipment.

The Prison Service has reached an important milestone in its organizational restructuring in 2022. With its new establishment plans developed over the past year, which came into force on 1 January 2023, the structure of the organi-





zational architecture became more uniform and transparent, and the economic activity became more centralized. As a result, as part of the new organizational structure, 5 regions were created, including all the prison institutions, furthermore the Institute for Economic Supply of the Prison

Service was established as an independent institute with national competence.

With the rationalization of the prison companies, the Bv. Holding group has also been restructured. ●



Occupancy level of prisons

With 19 347, the number of prisoners on 31 December, 2022 represents an increase of 724 prisoners meaning 3.88%, compared to the situation on 31 December, 2021 (18 623).

In recent years, the number of illegal border crossers has increased steadily, thus the number of offenders who committed crimes in connection with people smuggling has also increased steadily and significantly. By 2022, it could be said that one in every ten detainee belonged to this group, and given that a significant proportion of these detainees were non-Hungarian citizens, the organisation faced a number of challenges.

2016	→	127%
2017	→	124%
2018	→	113%
2019	→	110%
2020	→	96%
2021	→	99%
2022	→	106%

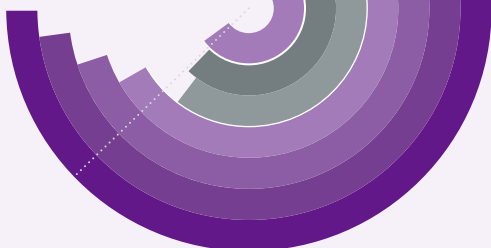


Fig 1: Occupancy rate on the last day of the year (%)



Challenges and solutions



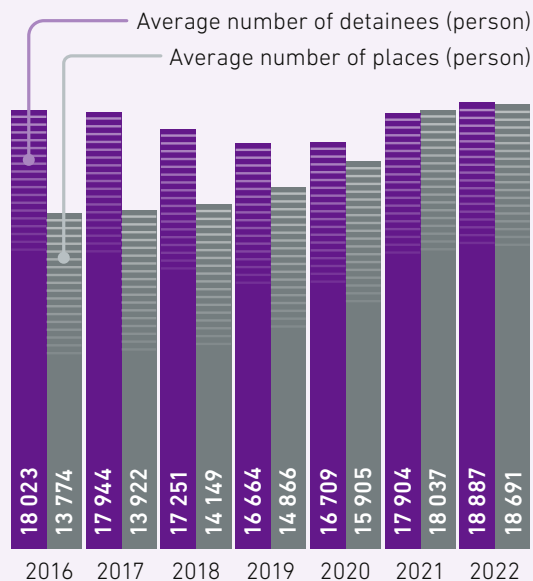


Fig 2: Occupancy rates and average numbers 2016-2022 (person)

The composition of the prison population has also changed dramatically.

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The obstacles encountered have been removed through thoughtful, cost-effective and operationally supportive measures

As the number of detainees of different nationalities increased, different cultures, customs and religious identities appeared in the prisons, requiring not only constant preparation on the part of executives and staff, but also centralised, increased attention. Accordingly, the organisation regularly assessed and analysed the number and composition of this prison population. ●





Staff

Rationalisation of the prison service

The organisation has reached an important milestone in its organisational restructuring in the year 2022. The organisational architecture has become more unified and transparent, and the economic activities have become more centralised with the establishment of the nationally competent Institute for Economic Supply of the Prison Service.

A review of the organisational structure and operational system has also been carried out in the case of the prison companies, resulting in the creation of a unified structure, the homogenisation of the internal hierarchy of organisational elements and the appropriate alignment of the statuses and resources available.

Staff data

Despite government-level regulations and intensive recruitment and retention measures, the year 2022 was marked by a decline in the number of new recruits, but the organisation's staff in 2022 continued to demonstrate its ability to effectively meet the professional obligations, with significant additional burdens resulting from the unfavourable staffing situation, while also fulfilling governmental responsibilities beyond its core tasks.



Our staff have performed their duties in a law-abiding, efficient and professional manner

Staff retention

The most important challenge in terms of human resources strategy – in addition to the continuous replenishment of the necessary human resources – was to maintain and strengthen the organisational commitment of active staff members with several years of professional experience.

In 2022, the prison service continued its recreation and rehabilitation programme, which is unique for law enforcement agencies.

In order to support the housing conditions of the non-commissioned officer staff members, 17 apartments in a lightweight housing complex were built in Budapest by NOSTRA Ltd. in cooperation with the Directorate General for Social Opportunities and were made available to staff members and their families of Budapest-based institutions.

” Maintaining work-family balance is important

In the year 2022, a total of eight institutes received the Family Friendly Workplace Award, which is awarded by the Ministry of Culture and Innovation to recognise workplace improvements and measures that help create stress-free working days. The prisons and institutions have undergone a number of improvements to create a modern working environment and provide more opportunities for families to spend time together and for recreation, helping to retain staff. The Zala County Remand Prison, the Győr-Moson-Sopron County Remand Prison, the Veszprém County Remand Prison, the Pálhalma National Prison, the Sátoraljaújhely Strict and Medium Regime Prison, the Állampuszta National Prison, the Tiszalök National Prison, and the Medical Centre of the Prison Service have become family-friendly workplaces.

Recruitment

The major communication campaign to support recruitment continued in 2022. The unique success of the targeted, personalised online campaign was also largely due to the innovative communication approach to the recruitment theme. As a result of recruitment activities, a total of 1 810 inquiries were registered from 1 January

In 2022, 318 colleagues took part in stress management training (in Igal, Pilisszentkereszt, Sopronkőhida, Szeged), 235 in health promotion training and 215 in musculoskeletal rehabilitation in Igal in order to relieve the stress caused by long-term workload and to restore and enhance health, and psychological and physical performance.





to 31 December, 2022, of which 1 386 successful contacts were made.

Training and education

In 2022, 22 classes with 505 participants started their studies in the framework of the basic training of prison guards, of which 12 classes with 242 participants started at external training location (Tiszalök, Szombathely, Pálhalma, Szeged, Kiskunhalas), and 13 classes with 332 participants started their training of chief prison officer. 14 of them started their studies in a external location (Berettyóújfalu)

The training and examination of 7 classes in the professional training of prison guards (basic degree) is in progress (4 of which on external locations: Kiskunhalas, Pálhalma, Szombathely, Tiszalök).

“The Prison Service puts great emphasis on recruitment of human resources

Two classes of law enforcement organiser (correctional organiser) started, and 49 people took a successful exam.

In the accredited Examination Centre of the Prison Service, 717 official staff members passed examinations in 33 examination groups in 2022, including all forms of training (basic, intermediate and advanced).

The Armed Security Guard training was organised in 5 classes, with a total of 82 participants.

17 students passed the final exams in the bachelor of Law Enforcement Administration (specialisation in corrections) at the Faculty of Law Enforcement of the University of Public Service.

Currently, 22 students are pursuing higher education full-time and a further 43 are studying part-time.

In the year 2022, the training organisers of the prison service have created 281 internal training programmes, 153 in the module for law enforcement employees, 37 new training programmes have been registered in the law enforcement training system and 24 in the module for law enforcement employees.



The preparation of the basic law enforcement examination for law enforcement employees in 2022 was organised online by the Department of Law Enforcement Leadership Selection, Leadership Training and Education of the Ministry of Interior. A total of 120 law enforcement employees took the basic law enforcement examination.

In 2022, a total of 1 498 staff members belonging to the V-VIII aptitude categories, who passed



the competency test, participated in the training course "Management Training I" on 134 times, while 12 staff members participated in the training course "Management Training II" organised by the Department of Law Enforcement Leadership Selection, Leadership Training and Education of the Ministry of Interior.

Rewards

Our colleagues received state awards in recognition of their successful professional work. 1 was appointed to brigadier general, 1 received the Knight's Cross of the Hungarian Order of Merit.

it, 4 received the Silver Order of Merit, and 3 received the Bronze Order of Merit.

A total of 96 people were awarded by the Minister of the Interior, of which 5 were promoted to the rank of colonel, 1 received the Gold Medal for Public Service, 3 received Golden Correctional Service Medal, 2 received the honorary title of correctional counsellor, 32 received written commendations by the minister and 49 people received ministerial memorabilia.

The head of the Pest County Police Headquarters awarded 1 member of the staff of the prison service with a pecuniary reward, the General Assembly of the City of Dunaújváros awarded 1 member with the Dunaújváros Public Safety Award, and the University of Public Service awarded 1 member with the Gold Medal of the University of Public Service for outstanding activities in the field of cooperation between the two organizations.



The Hungarian Law Enforcement Board awarded the "Memorial Medal for Law Enforcement" to 10 members of the prison service.

The National Council for Crime Prevention of the Ministry of Interior awarded 2 persons for their work in achieving the goals of crime prevention.



In addition, further 341 people have received recognition by the Director General of their professional achievements. ●



Incarceration and security

Number of detainees, placement

The number of pre-trial detainees shows an increasing trend compared to the previous period, rising from 4 380 in 2021 to 4 787 on 31 December, 2022. Their proportion was 24.74% of the total prison population.

On 31 December, 2022, the number of convicts with final sentence was 13 600, an increase of 733 or 5.69%, compared to the previous year. The largest proportion of the group of persons with a final sentence continues to be those in the medium regime prison.

The number of persons serving confinement was 36.44% lower than in 2021, with 715 persons (both misdemeanour and criminal confinement) serving this degree of imprisonment on 31 December, 2022. This is 410 less than the figure recorded for the previous year.

On 31 December, 2022, the number of people in compulsory psychiatric treatment was 245, a slight decrease compared to the previous year. The placement of patients under compulsory psychiatric treatment is ensured on a continuous basis at the Forensic Psychiatric and Mental Institution.

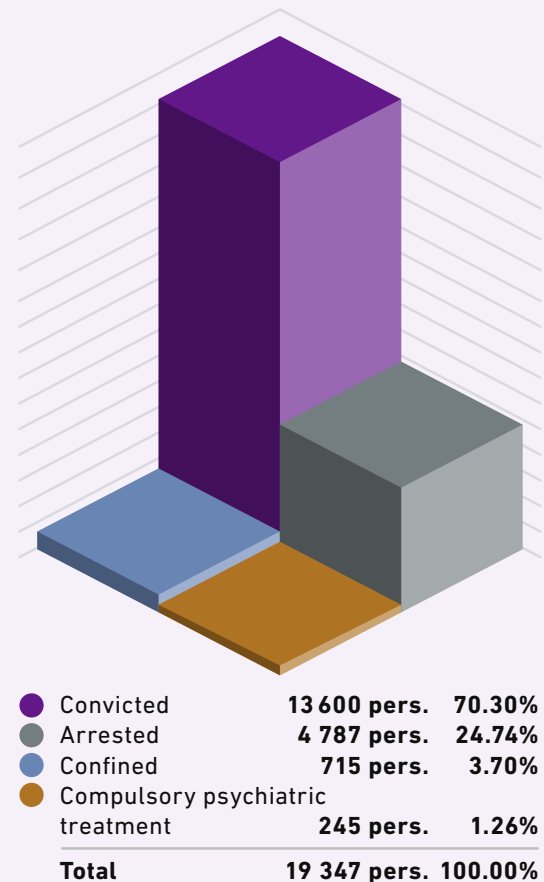


Fig 3: Breakdown of inmates on 31 December, 2022 (person, %)

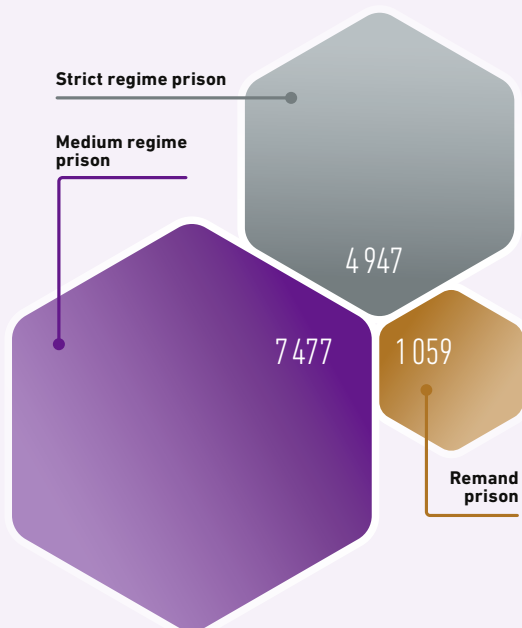


Fig 4: Breakdown of sentenced inmates on 31 December, 2022 (person)

The proportion of juveniles in the total prison population has decreased, with only 150 persons serving their pre-trial detention or prison sentence as juveniles on 31 December, 2022, 10 fewer than in the previous year.

The number of female prisoners on 31 December, 2022 was 1 417, a decrease of 13 compared to 2021. The proportionate allocation of tasks in the prisons housing female prisoners will continue to be ensured through central coordination and by taking into account the capacity of the prisons on an on-going basis.

The number of prisoners of non-Hungarian nationality increased by 1,014 to 2,893 on 31 December, 2022, accounting for nearly 15% of the total prison population.



Security of detention

A slight decrease in the total number of violent acts committed by prisoners against each other is observed in 2022. There were no extraordinary occurrences that disturbed public peace in 2022. As in 2021, there was one case of prisoner escape, but in 2022 the prisoner concerned was unable to leave the guarded area.





“ Lawfully, professionally

The effective cooperation and exchange of information with other law enforcement agencies, with the Hungarian National Police Headquarters, the Counter-Terrorism Centre, the National Bureau of Investigation of the Riot Police and the National Protective Service have contributed significantly to the development of the security developments of the prison service.

Preventing the entry of contraband items

A priority for the organisation as a whole is to prevent unauthorised mobile phones from entering prison institutions and to recover suspected drug substances. In 2022, only 492 illegal mobile phones were recovered, a 35.9% decrease compared to last year's 767, furthermore only 23.2% of all suspected drugs recovered in 2022 reached the detainees, meaning a 5.8% improvement compared to the previous year thanks to effective intelligence activities.

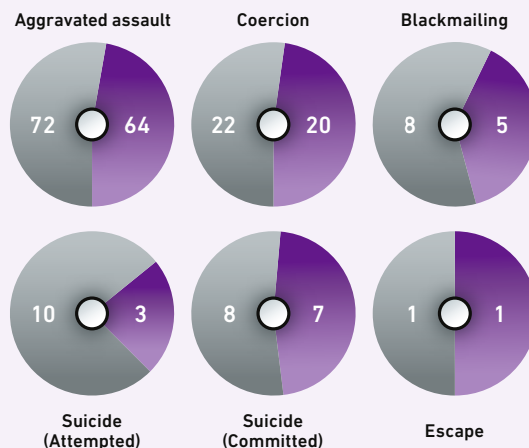


Fig 5: Incidents involving detainees (nr of incidents)
● 2021 ● 2022



Transfer duties

As a result of the positive trend since 2017, the number of transfers has been reduced to a fraction of the initial figures. In 2021, the number of transfers was 24 045 cases, while in 2022, there were 26 902 targeted transfers of detainees. The number of transfers was significantly lower than

the increase in the number of detainees, despite a decrease in the number of video trials by the authorities during the year.

Video trial, distant hearing, prison institute court hearing

In 2022, the creation and development of the necessary conditions for holding teleconferences continued. In addition to the existing 68 video conferencing terminals, 2 more complete systems were set up with the same technical devices as previously installed, making it possible to carry out distant hearings in all prison institutions, in a total of 70 prison service locations. In addition, it is now possible for courts to directly book personal court summons into the FÖNIX3 system, thus reducing the administrative burden and speeding up the administration of cases. In 2022, the tools were used in a total of 22 964 cases.

In order to reduce the administrative burden in the management of escorts, the 'guard-booking' system was introduced, which connects the software of the courts and the prison service on an interface basis. The digitisation of the archives of the HPS-HQ has also started as a long-term objective.

Skype

Regarding video and physical visits, the prison service has reoriented towards the traditional way as a result of relieving the state of emergency. The number of video calls (since its introduction) has steadily increased, with some small spikes, until the full roll-back of visitor reception on 1 June, 2022. The prisons with the highest number of video calls made more than 3 500 per month. The number of detainees us-

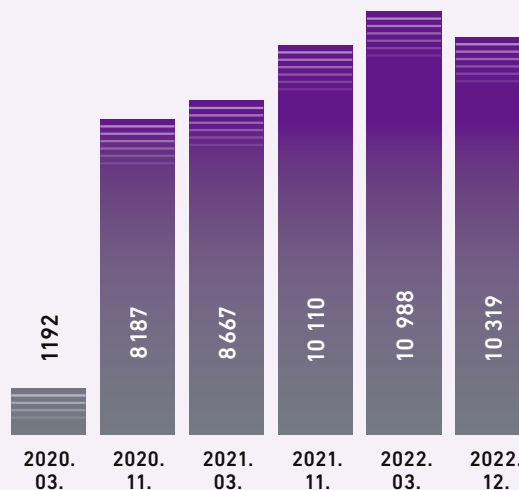


Fig 6: Increase in the number of inmates using supervised video-calls between March, 2020 and December, 2022 (person)

ing the service also increased, with the proportion of users rising from 7.1% to 52.45%. The end of the state of emergency brought an end to this steady upward trend.

Based on the report of the Commissioner for Fundamental Rights AJB-2236/2021, the HPS-HQ Instruction 29/2021 (19 May) on the procedure for electronic communication by means of telecommunication was amended, providing the possibility of video calls for prisoners in the stricter regime category, upon justified request.

The transition law temporarily allowed derogations from Act CCXL of 2013 *on the execution of punishments, criminal measures, certain coercive measures and confinement for administrative offences*, (hereinafter: Prison Code) until 1 June 2022. From 1 January 2021, a law allow detainees to communicate through electronic ways, which means that video calls will still be available after the state of emergency has ended.



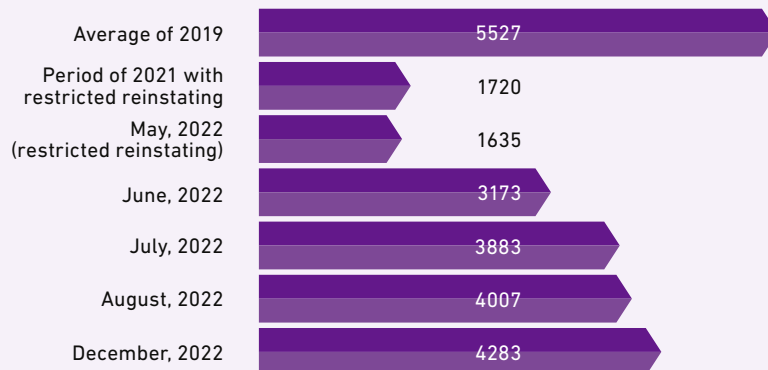


Fig nr.7: Number of inmates participating in visiting (person)

Service dogs

In 2022, the regulatory background regarding service animals was reviewed and a revised Training



and Exam Code was drafted. In the area of dog training, regional training was introduced as a new element and great emphasis was placed on joint exercises with the operational units of the Prison Service and the Counter-Terrorism Centre. As the epidemic eased, personal international visits have been brought to the fore again, and so it was possible to travel to Slovakia and carry out joint dog training twice. The stable operation of the service dog units is ensured, and we are constantly striving to rejuvenate the population and train new recruits.

Education and vocational training of detainees

One important element of the effective social reintegration of detainees is the provision of education and marketable vocational training. On the basis of the Director General's order, regional districts have been established with centres responsible for coordinating their operation, resulting in a centralised coordination of education.

In the first half of 2022 the measures taken due to the epidemic continued to have an impact on the participation of prisoners in education, the organisation of education and the practices of the training institutions responsible for its delivery. Prisons and the cooperating training institutions were flexible when using the opportunities offered by the offline and online education, as well as a combination of the two, the hybrid education already introduced to overcome the challenges posed by COVID-19. During the training, the choice of teaching methods has been guided by the need to ensure safe teaching and the best possible use of the material and knowledge to be taught. The restrictive measures were lifted on 1 June, 2022, so the 2022/2023 school

year could start on the basis of the legislation and legal norms in force.

In the school year 2021/2022, 3 989 prisoners were enrolled in education, and in 2022/2023 this number increased to 4 368.

In 2022, 21 prison institutions provided primary, secondary and higher education or vocational training for prisoners. The total number of prisoners enrolled in school and/or vocational training increased by 9.5% compared to the previous year.

Thanks to the skills and qualifications acquired in the framework of adult education and the vocational training, the prisoners' labour market skills have improved, thus increasing their chances of finding a job upon their release.

EFOP-1.3.3-16-2016-00001 project 'Reintegration of prisoners'

By 31 December, 2022, 7 252 prisoners and 1 205 relatives were involved in the project.

2 157 detainees participated in the competence-building sessions. The vocational training courses, which are useful for the labour market, have resulted in 1 448 prisoners obtaining a certificate. The number of inmates who benefited from the project's training services in juvenile detention centres was 176, while 1 044 benefited from the community employment programme. 809 released prisoners found jobs or registered as job seekers. The success of the reintegration activities is demonstrated by the 181 reparation programmes carried out, of which 27 were public events.

In 2022, the so-called employment rehabilitation was introduced as a new task. The aim of which is to employ prisoners who for some reason are currently not employable, in order to maintain their ability and motivation to work, thereby reducing prison harm and helping them to find employment after release. Another new task is the project element: preparation on independ-



YEAR	Primary school	Secondary school	Vocational training	Higher education	TOTAL
2016/2017	909	1218	770	43	2 940
2017/2018	821	1252	828	42	2 943
2018/2019	831	1193	969	29	3 022
2019/2020	856	1242	1024	24	3 146
2020/2021	1079	1517	1017	5	3 618
2021/2022	1171	1505	1311	2	3 989
2022/2023	1353	2020	993	2	4 368

Fig nr.8: Enrolment of prisoners – 2016-2023 (person)



ent living, which addresses the everyday problems of prisoners in juvenile detention centres and helps them prepare for release.

Projects of the National Crime Prevention Council

In 2022, prisons organised a total of 559 art therapy programmes for prisoners in order to implement the tasks set out in the action plan of the National Crime Prevention Strategy, including 253 right-hemisphere drawing sessions.

With the support of the National Crime Prevention Council, the HPS-HQ and the Váltó-sáv Foundation have been implementing a halfway house programme in Budapest for the third year. The housing is provided by a renovated, rented property for 6 people. During the entire duration of the programme, 234 prisoners have been interviewed so far, of whom a total of 37 have been placed in the programme.



Correctional probation service and reintegration custody

Probation officers provided reintegration care for 3 811 prisoners (2021: 4 961), probational supervision and aftercare for 1 383 (2021: 1 374) and prepared 1 712 environmental assessments and probation opinions.

The results achieved in the field of labour market reintegration are outstanding: 88% of those under probational supervision or subject to the measure and aftercare in 2022 (2021: 82.3%) established employment with the assistance of correctional probation officers.

Since its introduction on 1 April, 2015, the number of successfully executed cases has increased to 3 927 (2021: 3 437). The number of prisoners in reintegration custody reached its peak on 6 September, 2022, with counting 327 people (2021: 331). On 31 December, 2022, 298 prisoners were within the scope of this the legal instrument (2021: 269).

In 2021, the HPS-HQ investigated the possibility of implementing a 'Halfway House' concept operated under its own authority, which was implemented from 10 January, 2022 in a property leased by the Diocese of Szeged-Csanád, suitable for 6 people, in cooperation with the Szeged Strict and Medium Regime Prison and Nagysáta-Alföld Ltd.



More IT developments in 2022

As there was no available data on the recidivism rate of prisoners within the prison service, it became necessary to create an interface in the



FÖNIX3 data system, where users can filter the recidivism rate according to a given criteria based on the daily information. Following several consultation with the Konasoft Ltd. (hereinafter referred to as the Developer), the Developer has created the matrix interface "Prison Recidivism Statistics" free of charge, being available to the relevant departments of the HPS-HQ from 24 August, 2022. The matrix provides the possibility to carry out analyses that can be used to show trends in the number of recidivist detainees without the need of further data requests.

Prison chaplaincy, religious practice

After the ease of the pandemic, from 15 April, 2022, missionary organisations were able to resume their personal pastoral care services for prisoners who requests so. Until the end of the restrictions, religious programmes were made available to prisoners through online downloads

or via closed-circuit television networks and on data storage devices sent to prison institutions.

The international umbrella organisation of the Hungarian Brotherly Prison Fellowship (hereinafter: HBPF), donated more than 5 000 Hungarian Bible Scriptures to be distributed in the prisons. The increased number of prisoners of foreign nationality justified the purchase of Bibles in non-Hungarian languages, in which HBPF participated as a partner. In order to facilitate the religious practice and spiritual care of foreign prisoners, the HPS-HQ provided access to prison institutions for several non-Hungarian pastors. A religious section was established and put into use in Kiskunhalas National Prison in May, 2022, so that religious sections are now provided in all the regional districts.



Social and religious presence



In the last quarter of 2022, the Ministry of Interior published a special thematic issue of the Home Affairs Review, which focused on the work of the Prison Chaplaincy Service. Coordination managers of the prison chaplaincy contributed to the publication with interviews and articles.

Central institute of analytical examination and methodology

In the year 2022, the Central Institute of Analytical Examination and Methodology (hereinafter referred to as the 'CIAEM'), the departmental component of the HPS-HQ, has undergone significant professional development compared to previous years.

After receiving the legally binding sentence, the detainees convicted of crimes of high substantive gravity, such as sexual offences against children or homicide, are admitted to the CIAEM's section in the Budapest Strict and Medium Regime Prison. The unit carries out the risk assessments of

these high risk offenders based on which, their transfer is carried out to the prison where they will serve their sentence. Through this risk assessment activity, the CIAEM assists in the implementation of professional tasks of the prison institutions in order to achieve the objectives of the sentence more effectively.

The CIAEM also has three special units providing permanent placement: a drug prevention unit, a special unit for sex offenders, and a special unit for prisoners with long sentences detained for violent offences, typically classified as high security risk placed in a more restrictive regime, with the main focus on minimising the risk of incidents occurring.

In addition to its execution functions, the CIAEM also carries out specialised management activities, for example in relation to first-time offenders and the professional tasks of running drug prevention units.

In addition to the above, the CIAEM – in the framework of specialised guidance – continuously coordinates and monitors the operation of the Intensive Prison Adaptation Programme. In 2022, the programme was implemented in three prison institutions: with convicted inmates in Tiszaölök National Prison and Sopronkőhida Strict and Medium Regime Prison, and with both convicts and pre-trial detainees in the Budapest Remand Prison.

Intelligence

The Department of Intelligence, established within the HPS-HQ with effect from 1 June, 2020, has completed its second full year of operation.

The Department of Intelligence provided up-to-date security-related information not only to



individual prison institutions (658 information transfers), but also regularly sent crime-related intelligence to partner law enforcement agencies (103 information transfers). They regularly provided background information for security audits carried out by central or institutional authorities and participated in 49 practical implementations. They helped to recover 92 phones, 91 SIM cards and 24 data storages. In several cases, with the cooperation of prison institutions and detainees, illicit entry routes or processes threatening to cause an incident in the prison population was detected.

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The importance of successful cooperation with other law enforcement agencies

In the year 2021, the search for a technical solution and the creation of a legal framework for its application was started, which would enable the detection, tracing and blocking of contraband mobile phones and their use by detainees. In connection with this task, we established a working relationship with the National Media and Infocommunications Authority, and in two cases, a device-test was carried out with the involvement of the Authority. ●





Healthcare

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“**Measures taken in the wake of the corona virus epidemic have been eased, but some of them are still justified**

The measures taken to address the coronavirus epidemic have been eased in 2022, but giv-

en the higher epidemiological risk of the special closed community of prisoners, it is still justified to maintain some of the measures imposed in the interest of epidemiology in the prison service.

Regulatory compliance of the provisions of health and psychological care remained a priority, hence monitoring of numbers and composition of staff continued in 2022.





In 2022, the Department of Health continued to play an active role in the control of the epidemic on the national level, as well as in the provision of the necessary equipment (PCR tests, rapid tests) to the institutions, in the epidemiological investigation of the staff and in the necessary sampling.

In 2022, the health departments of the penitentiary services carried out 19 358 PCR samplings for staff as part of the protection against the coronavirus epidemic.

Preventive medical care for prisoners was provided at all levels of progressive care, as justified by their medical condition.

In the year 2022, 14 678 PCR samples were taken from prisoners by the departments of health-care of the prison service.

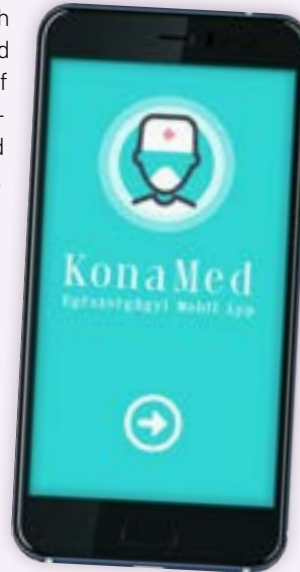
“Innovative developments in healthcare

The Medical Centre of the Prison Service participated in the outpatient care of prisoners nationwide, in addition to the inpatient care of prisoners, within the framework of the cooperation agreement with the Gróf Tisza István Hospital.



In 2022, several innovative health IT developments were tested and introduced into the health care of the prison service, creating a secure administrative background and modern working conditions. A health mobile application (EMA) to support nurses' activities was first piloted and then rolled out on a large scale in 2022. The aim of the application is to reduce the paper-based administrative workload on health care staff and to support the performance of tasks to a higher standard.

In order to reduce the administrative workload on staff and to



ensure the digital availability of information generated in the course of healthcare, as a result of improvements in the Prisoner Initiated Requests Module (KIOSZK), prisoners can also electronically transmit their request for a medical appointment.

In 2022, the Department of Health of the Prison Service has ensured that a high standard of healthcare meets the challenges of the growing prison population. The provision of basic care and support of staff was continued as well, facilitated by the conclusion of an agreement with the Vasútegészségügyi Non-profit Ltd. ●



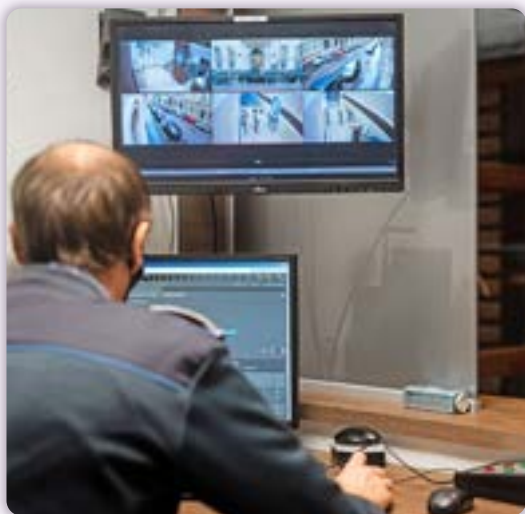


Professional inspection and control

The Service of Inspection and Control carries out fact-finding and analysis based on professional criteria, forwarding its findings to the head of the inspected body or to the department responsible for governance, drawing attention to the risk factors that require action.

Utilization of controls

To remedy the deficiencies identified during the year 2022 – which were revealed during the comprehensive and follow-up inspection – the governors of the prison institutions took immediate action or prepared an action plan with a deadline and a responsible person.



Type/Year	2020	2021	2022
Comprehensive inspection	5	3	6
Thematic inspection	11 topics, involving 66 prison service institutions	12 topics, involving 72 prison service institutions	12 topics, involving 72 prison service institutions
Aimed inspection	46	74	67
Follow-up inspection	3	2	1
Mobile inspection	269	258	264

Fig 9: Number of inspections carried out

The unannounced mobile inspections were carried out on a sample basis to check compliance with the requirements laid down in the legislation and internal rules, to verify the practical implementation of the professional rules and to follow-up the errors detected in the past.

The Complaints Office at the HPS-HQ received and coordinated the handling of 772 complaints (801 in 2021). The number of notifications received decreased compared to the previous year, while the number of substantiated complaints was 44 – unchanged compared to 2021. The Commissioner for Fundamental Rights did not initiate a review during the year. ●



The Bureau



Legal matters and data protection

In 2022, 140 public interest requests were submitted, of which 45 cases concerned the HPS-HQ, 93 cases concerned the prison institutions and 2 cases concerned the limited companies of the Prison Service. In 2022, a subject-matter expert investigation was carried out to assess the compliance of the limited companies with the provisions of the GDPR.

The initial training of new staff on data protection was conducted electronically, and the annual training for data protection officers took place on 13 December 2022, online.

During 2022, 43 Instructions of the Director General were published in the Official Journal, out of which 13 covered new subjects, 29 provided for amendments and 1 for repeal.

More than 350 measures have been reviewed in the framework of the review of the institutes' internal rules, including the measures of the regions which were created as a result of the structural change. The internal regulations of the Institute for Economic Supply which was established on 1 January, 2023 have also been prepared.

Academic and professional life

New officers have been appointed to the Academic Council of the Prison Service. The smaller but more operational and efficient organizational structure meets both the terms of reference and management expectations. Restructuring and renewal have been in the interest of the organization. The Chairman of Academic Council is Major General János Schmehl, its' Secretary is Head of Department Zsolt Kristóf Várkonyi, and its' members are Colonel Dr. Róbert Bogotyán, Colonel Mihály Kovács, Colonel Hajnalka Kapecz, Colonel Mihály Somogyvári, and Lieutenant Colonel Dr. Orsolya Czenczer PhD. The website of the Academic Council of the Prison Service has also been renewed, which can be accessed via the website of the Scientific Council of Home Affairs as a subpage.

Featured events, conferences

"Presentation of crime prevention programs aiming social cohesion, reintegration and recidivism reduction" was the title of an online conference organized by the prison service on 4 May, 2022. More than 240 people followed the presentations and the subsequent roundtable discussion online. We could welcome lecturers, students, doctoral students of the University of Public Service and Eötvös Loránd University, representatives of the National Office of the Judiciary and the county prosecutor's

offices, as well as the executive and specialized staff of the prison service. Papers from the presentations were published in the 2022 issue of the Prison Review.

On 23 November 2022, the HPS-HQ and the Scientific Council of the Prison Service – as part of the Hungarian Science Day 2022 – organized an online conference titled "Security Challenges of Mass, Simultaneous, Illegal Migration – Security Science and Law Enforcement Solutions". The participants were informed about the threats, risks and challenges related to migration, their law enforcement implications, as well as the phenomena related to illegal migration and their law enforcement solutions. More than 400 people have pre-registered for the conference.

Activities strengthening organizational culture

In honor of St. Adrian, the patron saint of the prison service, the organization held a wreath-laying ceremony and speeches in Zalavár on 2 September, 2022, in addition to military tributes. The veneration of St. Adrian in Hungary goes back a thousand years, as does the history of the prison





system. The organization paid homage to the patron saint of the prison service with the second *"St Adrian Pilgrimage"*, paying tribute to the deeds of our forefathers and the work of the staff serving today. The Holy Mass was celebrated in Zalaapáti, in the church dedicated to the patron

saint, with the participation of the prison pastors of the organization, held by parish priest Gergő Cséry. After the mass, there was a church music program and a visit to the wing altar and an exhibition of pictures of the Stations in the chapel of the Zala County Prison.



Exhibitions

On 16 May, 2022, the Budapest Prison Museum organized a restricted professional meeting titled *"Prisons, Museums, Memorials - the history that lives with us"* at the Budapest Strict and Medium Regime Prison. The professional history exhibition titled *"Our uniform and our honour, and the sword is brighter than the chain"* was also held in the same place between 16-20 May, 2022, with exhibits from the Budapest Prison Museum, the Professional History Collection and Documentary Library of the Prison Service, the Hungarian Prison Service Museum Exhibition Centre in Sátoraljaújhely, the exhibition centre in Márianosztra and private collectors. The



guided tour was provided by the Budapest Prison Museum for the visitors.

On 9 November, 2022, on the occasion of the 50th anniversary of the founding of the Department of Corrections of the University of Public Service, the Budapest Prison Museum organized an exhibition titled "50 years of Prison Officer Training", from the collections of Professional History Collection and Documentary Library of the Prison Service, the Hungarian Prison Service Museum Exhibition Centre in Sátoraljaújhely and the private collection of Lieutenant Colonel János Papp. ●





Communication and social engagement



The Communication Department of the Prison Service continued to represent the organization in the media in 2022 with proactive, coordinated information and consistent messages, based on the principles of home affairs and law enforcement communications.

In the first half of the year, as in 2021, the main focus of our communication activity was on measures to handle the coronavirus epidemic. In the past year, the organization generated nearly 2,500 press releases.

Due to the epidemic, it was not possible to organize public events at the beginning, but only in the second half of the year.



Proactive, coordinated information

In 2022, the Communication Department continued to produce its own creative content, visual materials and several informative videos, both to inform prisoners (e.g. on the energy crisis) and to present the prison companies and IT developments, the use of drones by the operations team and the newly created regions (video/photo/poster).

In addition, the BvNews application, which serves as the organization's internal communication system, has also been further developed. The BvNews mobile app has almost 5 500 registered users since its launch in September 2021. Its success is demonstrated by the fact that a large part of the staff considers it worthy of everyday



use, thanks to its up-to-date content and accurate organizational information. By providing targeted internal communication of national and regional news and a constantly updated content service, the application further supports community development and the cultivation of organizational culture, while also strengthening the sense of belonging.

The two magazines produced by the organization were renewed in 2022. The Prison Newsletter and the Prison Journal were updated with completely new design elements and exciting content.

A major communication campaign to support recruitment continued in 2022. The success of the targeted and personalized online campaign was greatly enhanced by the innovative communication approach to the recruitment theme. ●





Employment

Full-scale involvement of prisoners

A key objective of the organization was to achieve and maintain full involvement of prisoners.

Involvement is carried out in the form of employment in the case of prison companies and in the form of employment, education and therapeutic employment in the case of prison institutes. The organization continued to successfully implement its full involvement tasks in 2022.

Based on average data for 2022, the number of involved prisoners was 9 054. This includes those who are involved but not required to work, given that the prison service also provides involvement for prisoners who are not required to work but wish to participate.



Full-scale involvement of prisoners was achieved





In order to achieve full-scale involvement, the organization continually seeks to create involvement opportunities that will create new jobs for all prisoners. Expansion of employment takes a number of forms: budgetary employment, involvement by prison companies and employment based on contracts with external companies. Water-related employment, therapeutic employment and other training and education were also organized.

In addition to involving prisoners in appropriate forms, the organization pays particular attention to ensuring that the involvement of prisoners is value-added, that meaningful work is carried out in accordance with the law, and that there is opportunity for learning and for skill-development.

Central supply

In the 2022 reporting period, the value of designations was the same as in the previous year, but the value of contracting was lower than in 2021. For the supply needs not reaching the EU threshold, a net amount of HUF 19 602 million was allocated to the companies able to deliver, which is almost the same as last year (net HUF 19 446 million).

The value of contracts concluded as a result of the designations exceeded net HUF 10 696 million. ●



Economy

In 2022, priority was given to the effective implementation of the public tasks of prison companies as defined by law, as well as to successful and efficient entrepreneurial activity, with the aim of managing public assets more efficiently and increasing profits.

The *State Partner* website has also been completely modernized, with more than 3 700 products and services from 10 prison companies available on the site.

At the beginning of February 2022, the Commercial Group was established, which is responsible for examining the marketability of the products manufactured by the Prison Service companies,



conducting market research, identifying potential partners, and continuously developing marketing tools. Product catalogues supporting the activity have been prepared, and platforms and web interfaces of key importance for various advertising activities have been developed. In addition to this, the group's primary tasks included editing posters for the BvNews, advertising employee discount shopping opportunities.

In order to maintain competitiveness, increase expected production and increase employment of prisoners, the companies have drawn up 1-3 year development plans, which include the implementation of a gluten-free pasta production project, the WPC plant (production of build-



ing materials by recycling thermoplastics and wood waste), the installation of a powder coating plant, the development of laundry and sewing services. ●

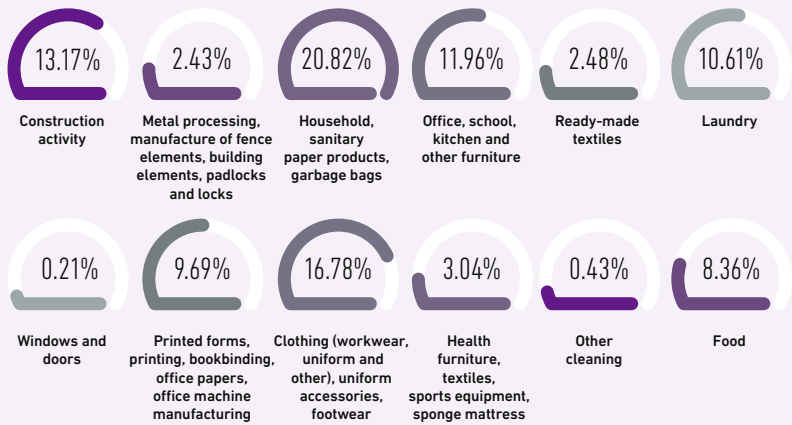


Fig 10: Breakdown of the value of contracts by activity (%)





IT activities

As a continuation of the security upgrading project, the renewal of the security systems of the companies was prepared in 2022, following the successful projects completed in previous years.

During the development of the FÖNIX detainee record system – in 2022 – new functionalities were added to the Reward and Disciplinary Compensation module, SAFE, NAVIGATOR, the Admission and Detention Committee module, KIOSZK and the FÖNIX3 application.

A new – experimental – development, PropHONE has been implemented, which enables cell monitoring and EDR radio communication with a single device. The device works as expected, with the SAFE/ ETTR system and the EDR system operating stably.



Priorities are to reduce administrative burden on staff and digitalization

A developers team was set up to implement improvements to reduce staff workload, thereby increasing the organization's retention capacity. For example, individualized benefits have been introduced in the clothing register program. Experience so far shows that the systems are working as expected. The organization has also launched an IT development to support the health department, following the example of telecommunication teleconferencing, which started in 2019.

In April 2022, a pilot programme was launched at the Vác Strict and Medium Regime Prison to test in practice the application of a telemedicine patient screening system (Mini- His) in the primary health care of prisoners. Currently, the telemedicine system can only operate at audio-visual level, and the deployment of its applications is ongoing. The development could significantly reduce the workload in the safety and health departments, making professional activities simpler and less costly. ●



Developments and technical investments

Capacity extensions

In spite of the increased capacity, the ever-increasing number of inmates has prompted the organization to prepare further investments in the past year, which resulted in the initiation of a procurement procedure for the design and construction of a new prison in Csenger.

Thanks to the conversion of the rooms of the Central Hospital of the Prison Service into cells, which was completed in 2021, the capacity of the Tököl National Prison has increased by 325 places in the past year. The new building was equipped with modern equipment and the units were integrated into a central technical system.

A new temporary facility has been built with a capacity of 100 people at the branch of Borsod-Abaúj-Zemplén County Remand Prison in Szirmabesenyő. The building was constructed using the well proven modular construction technology.



Modernization of the vehicle fleet

The HPS-HQ continued the replacement of vehicles in 2022. This year, the organization purchased 30 Mercedes Sprinter small-capacity prisoner transport vehicles, capable of transporting 4 prisoners. This has reduced the average age of the vehicle fleet from 10 years to 9 years, and Mercedes has been added to the existing fleet of Ford, Opel, Renault and Volkswagen small-capacity prisoner transport vehicles.



Investments, renovations

The work continued on the complete renovation of the service apartments in use this year as well.

The renovation of the Platán Park (former recreation center of the Ministry of Interior) in Balatonlelle was carried out in four phases, using prisoner workforce. In the summer of 2022, Phase I of the Platán Park development was completed. The renovations included the entire main building and the adjoining kitchen wing, as well as the external renovation of the auditorium, the leisure activities building, the “B”, “C” and twin apartments, and the lobby. The surroundings of the renovated buildings have been landscaped.

The organization has built a new 12.5 km long border protection system on the Hóduna border section (Danube-Drava National Park), and on the Hungarian-Serbian border section, the first line of the existing 165 km fence has been reinforced by the installation of a so-called swan neck. The reinforcement will also include the support of the first line of the barrier with reinforcing steel flat mesh and the replacement and raising of the rapid deployment wire barrier.



Renewed education and recreation center





The prison service has started to reinforce the fence at the southern border

The prison service not only produced the fence elements and assembled them, but was also responsible for the maintenance of the security barrier and the repair of damage. The high level of cooperation with the partner services during the employment process was continuously supported by the participation of designated police officers in weekly cooperation meetings, in addition to the relevant executives from the prison service.

Improving working conditions

In 2022, as in previous years, the prisons and the institutions paid particular attention to improving working conditions.

In 2022, in order to improve the housing conditions of the staff, increase staff retention and reduce staff turnover, – using the cost- and time-saving modular construction technology of the Directorate General for Social Opportunities of the Ministry of Interior – 17 modular houses



Colleagues have moved into the energy-saving service apartment-park



sing units of 60 m² each were built mainly with the labour of prisoners.

In the newly built houses, even greater emphasis has been placed on the use of renewable energy, with heat pump systems based on different heat sources being used to supply heat. ●



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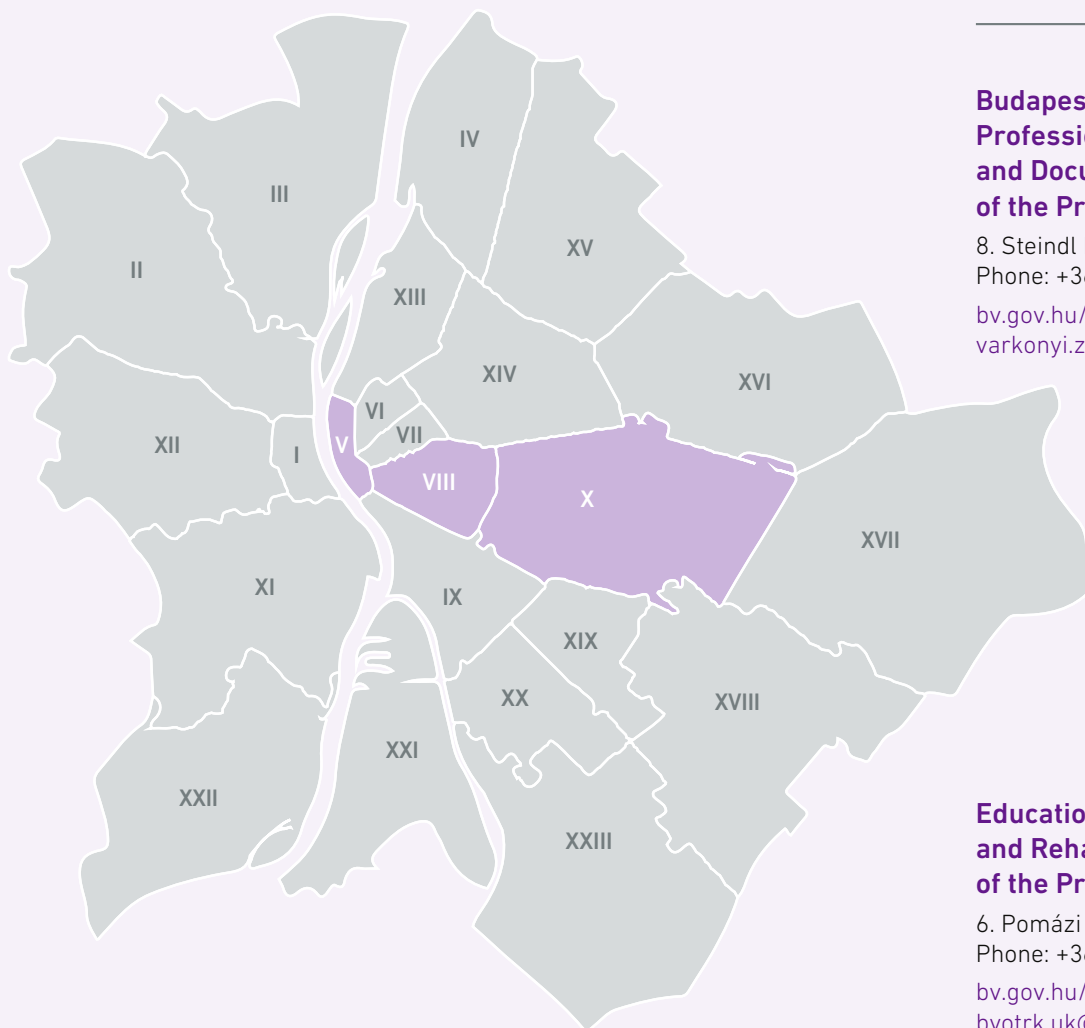
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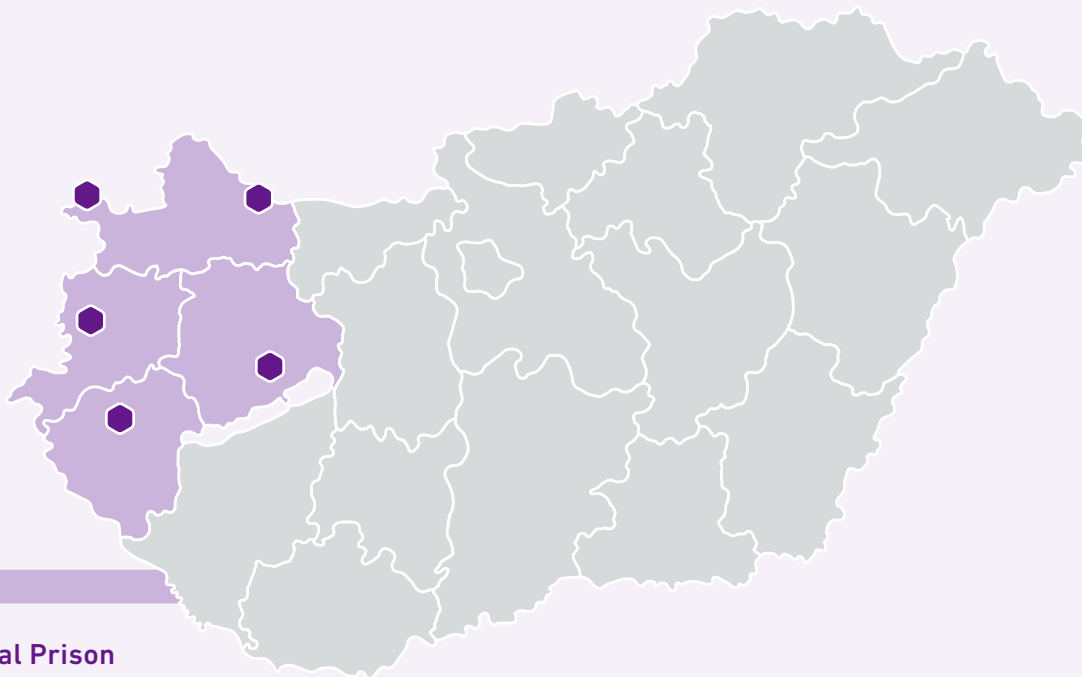
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Szombathely National Prison



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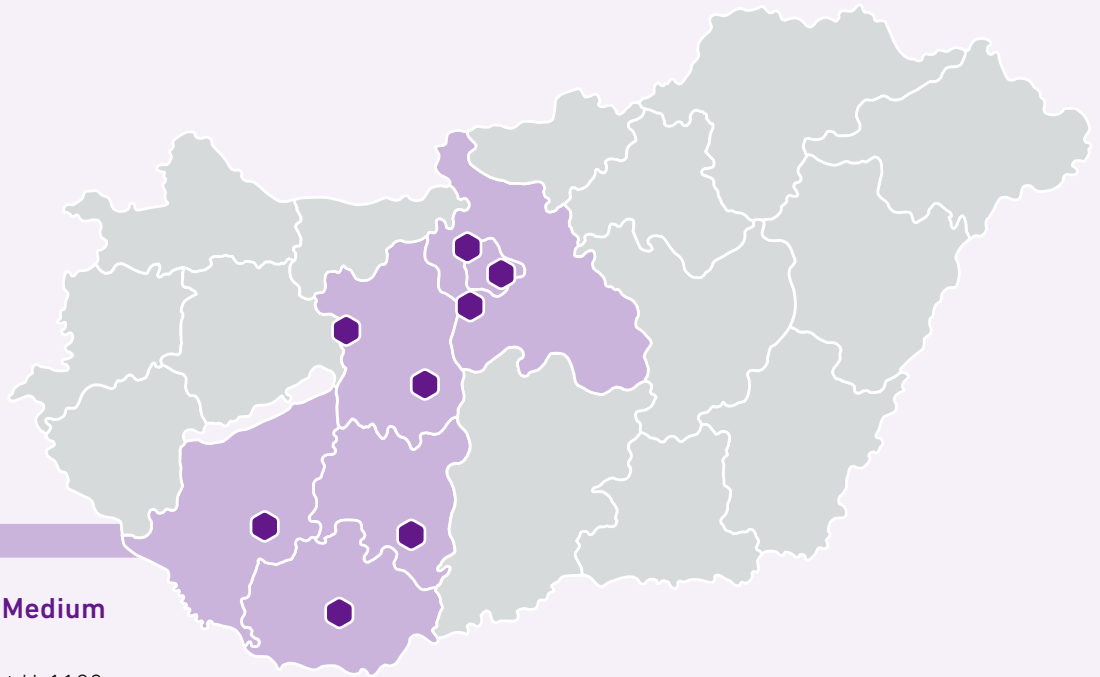
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REGION II

48

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Pálhalma National Prison



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Baranya County Remand Prison

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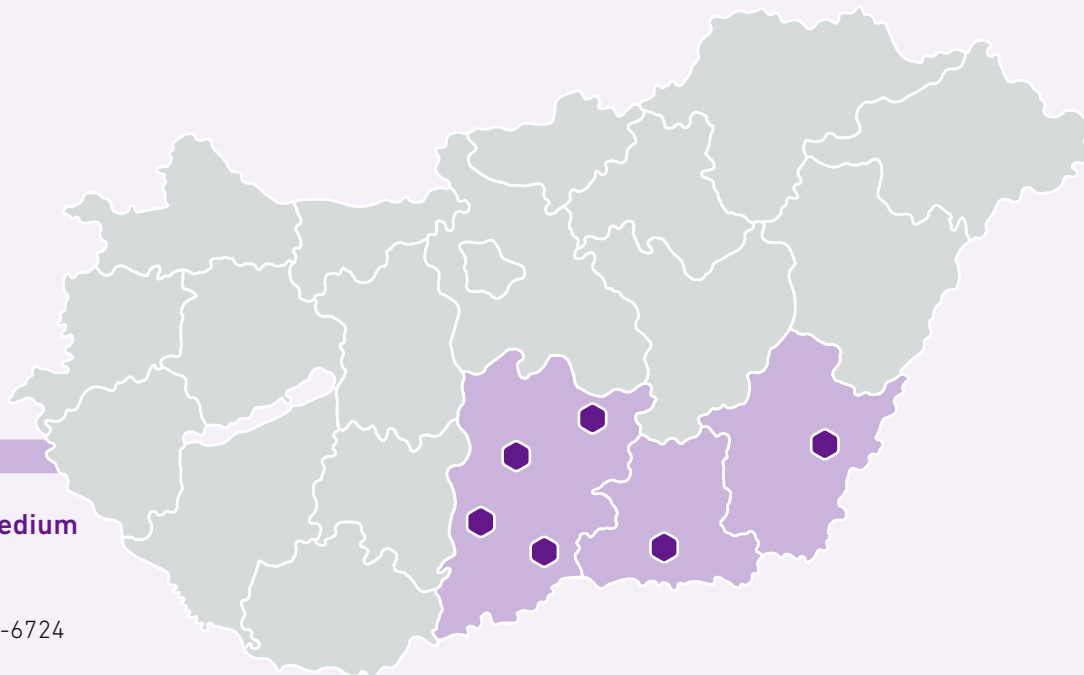
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LEADING PRISON

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Szeged Strict and Medium Regime Prison



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Bács-Kiskun County Remand Prison

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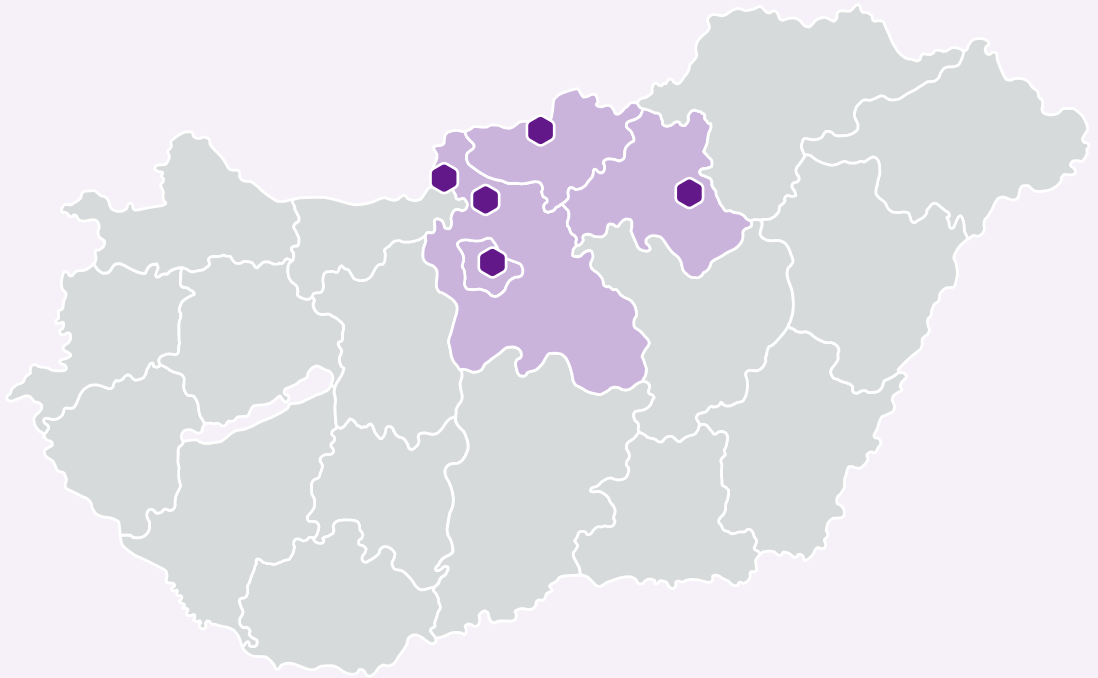
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REGION IV



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Budapest Remand Prison



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Márianosztra Strict and Medium Regime Prison

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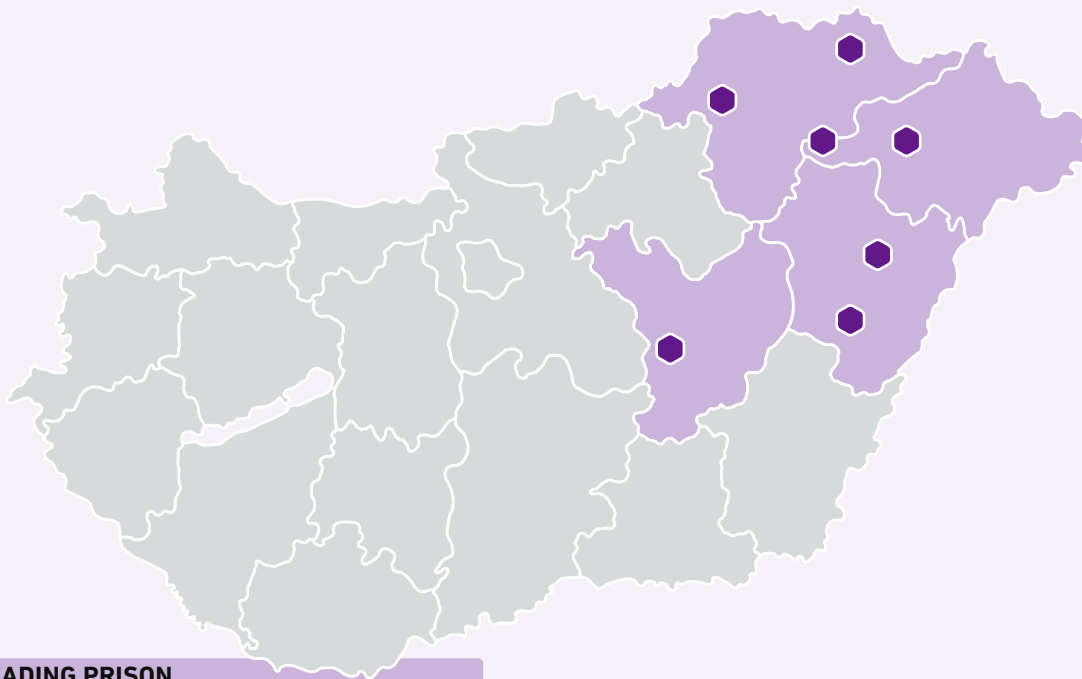
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Tiszalök National Prison

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Hungarian Prison Service Museum Exhibition Centre

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Maintained by the Sátoraljaújhely Strict and Medium Regime Prison

Szabolcs-Szatmár-Bereg County Remand Prison



Hungarian Prison Service Museum Exhibition Centre

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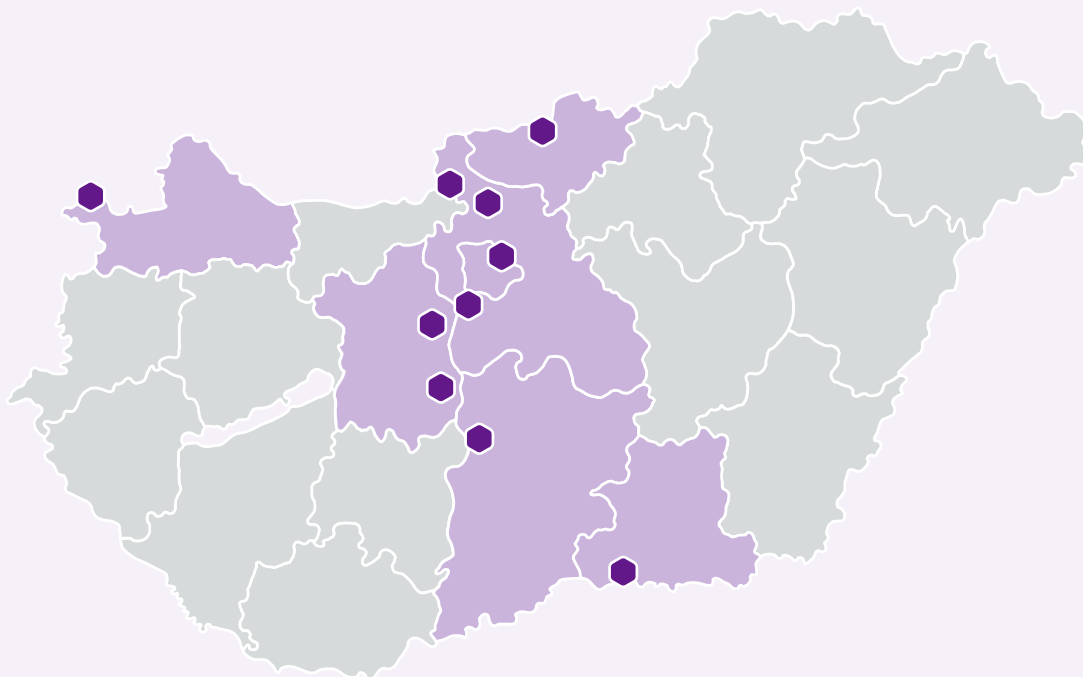
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